



## Para-Transit Advisory Board Agenda

Tuesday, May 21, 2024

4:00 p.m. to 5:30 p.m.

In Person at:  
Alvarado Transportation  
Center  
2<sup>nd</sup> floor/ Mercer Room  
100 First St SW  
Albuquerque, NM 87102  
Virtual Meeting (online)

Via ZOOM:  
<https://cabq.zoom.us/j/86879664263>  
Meeting ID: 868 7966 4263

Phone# 1-669-900-6833 or  
1-253-215-8782  
Meeting ID: 868 7966 4263

### Welcome to PTAB Roll Call:

Jacqueline Smith, Chair [ ], Christopher Love, Vice Chair [ ], Keely Frazier [ ],  
Jeff Blair [ ], Anthony Harkness [ ], Rachel Hoffman [ ], Deborah Gray [ ], Ernie Esquibel [ ], Samuel Jensen, Chair  
TAB [ ]

*Means of transportation: A=ABQRide B=Bike C=Carpool D=Drive W=Walk Z= Zoom O=Other E=Excused from  
meeting, made contact in advance.*

### Transit Staff Introductions:

Leslie Keener, Director [ ], Mike Davis, Deputy Director [ ], Bobby Sisneros, Deputy Director [ ],  
Sandra Saiz, Operations Manager [ ], Rob Romero, Customer Service Supervisor [ ], Margaret Lucero, Executive  
Assistant [ ], Madeline Skrak, PIO [ ], Eugene Lujan, Training Specialist [ ]

### Public Attendees Roll Call:

Diana Marquez [ ], Ellen Sorenson [ ], Joe Sorenson [ ], Albert Chavez [ ], Irenner Clough [ ]  
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**Approval of Agenda for:** May21, 2024 (*confirm by voice vote/each member*)

**Approval of Minutes for:** March 19, 2024 (*confirm by voice vote/each member*)

**Public Comments:** (*2 minute limit per audience member*)

**Chairperson's report:** Jacqueline Smith and/or designee

**Director's Report:** Mike Davis, Deputy Director

- Sunvan ridership for March, by Mike Davis
- Sunvan March and April applications update, by Mike Davis
- ABQ Ride Connect Microtransit Pilot Program, by Mike Davis
- New Paratransit software being considered, by Mike Davis
- Update on automated routing system, by Robert Romero
- New 5 days scheduling out, by Robert Romero
- Abandon rate, que hold time and call volume updates, by Robert Romero
- Call Center staffing update, by Robert Romero

### Unfinished Business:

- No Unfinished Business

### New Business:

- No New Business

**Public Comments:** (*2 minute limit per audience member*)

**Next Meeting:** July 16, 2024 @ 4:00 pm

**Adjournment**