

## PRD Aquatics Division Wristband Purchasing Guidelines

Wristbands are only sold for a part of the year, usually in the summer months. West Mesa Aquatic Center may start selling wristbands earlier in the year for Friday nights and Weekends as the weather warms up and demand for the facility increases.

Per the Aquatics Division refund policy: Wristbands are sold for a specific date and session time. Wristbands are not transferrable to a later date or time. Rainchecks or refunds will be issued in the case of closure for inclement weather or other pool closures. Unused wristbands will not be refunded after the date and time for which they were purchased has passed or if more than 30 minutes have passed since the session start time. Refunds will not be issued if pool access is restricted due to improper swim wear or if a patron is asked to leave the facility due to misconduct

**Online sales:** West Mesa, Eisenhower and Sierra Vista have a limited number of wristbands available two (2) days ahead of time for purchase online. For example, admission for a Wednesday will be on sale on Monday. The full capacity of a facility will not be sold online.

**West Mesa Aquatic Center:** Summer wristbands on weekdays for the day of a session go on sale starting at 6:00 a.m. day of. All three (3) recreational swim sessions will be on sale and will be sold until capacity is reached. For example, on a Monday at 6:00 a.m. all three (3) recreational swim sessions will go on sale for that Monday.

On weekends wristbands for the day of will be on sale starting at 11:00 a.m. For example, on a Saturday at 11:00 a.m. the two (2) recreational swim sessions will go on sale for that Saturday.

**Sierra Vista Swim and Tennis Complex:** Summer wristbands on weekdays for the day of a session go on sale starting at 7:00 a.m. day of. All three recreational swim sessions will be on sale and will be sold until capacity is reached. For example, on a Monday at 6:00 a.m. all three (3) recreational swim sessions will go on sale for that Monday. It should be noted that there are only three (3) sessions of recreational swim in the month of July.

On weekends wristbands for the day of will be on sale starting at 11:00 a.m. For example, on a Saturday at 11:00 a.m. the two (2) recreational swim sessions will go on sale for that Saturday.

**Eisenhower Pool:** Summer wristbands on weekdays for the day of a session go on sale starting at 7:00 a.m. day of. All three recreational swim sessions will be on sale and will be sold until capacity is reached. For example, on a Monday at 7:00 a.m. all three (3) recreational swim sessions will go on sale for that Monday. It should be noted that there are only three (3) sessions of recreational swim in the month of July.

On weekends wristbands for the day of will be on sale starting at 11:00 a.m. For example, on a Saturday at 11:00 a.m. the two (2) recreational swim sessions will go on sale for that Saturday.