

From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Monday, January 3, 2022 11:16 AM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:
 Commendation
Interested in Mediation?
 No
First Name
 [REDACTED]
Last Name
 Kappy
Middle Name
Home [REDACTED]
Cell or Work Telephone
Best Time to Call
Your E-Mail Address
 [REDACTED]
Preferred Language
Date of Birth
Street Address
 [REDACTED]
City
 Albuquerque
State
 NM
ZIP Code
 87106
Gender
 Male
Race
 Mixed Race
Ethnicity
 Non-Hispanic
Sexual Orientation
 Heterosexual
Do You Have a Mental Illness?
 No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

Date & Time of the Incident

Jan 01, 2022 11:15 AM

Address or Location of the Incident

Police Employee #1 - Name

Chris Ferguson

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

Statement

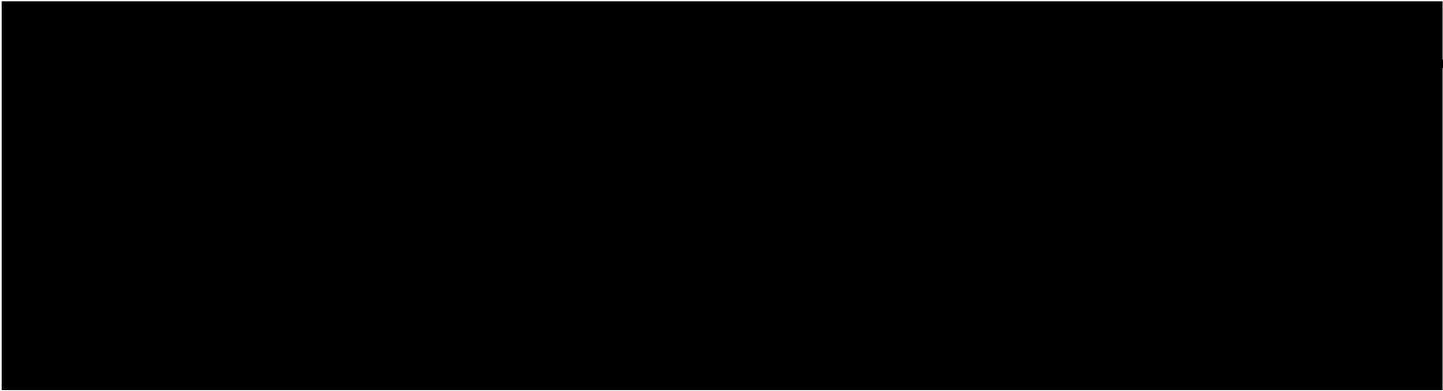
This is just to express my appreciation for Chris Ferguson who was the responding officer to an vehicle crash on the corner of Carlisle and Pershing SE on January 1. He went "above and beyond" to contact me with information that will be critical in making a claim for the damaged wall on my property that one of the vehicles ran into.

What Outcome are you Seeking?

I wish for nothing more than that my thanks and this commendation be noted.

Electronic Signature





From: [Redacted]
Sent: Friday, December 31, 2021 6:08 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Subject: commendation also as attachment but in the body of the letter too thanks

Official Use ONLY: Date/Time Received: _____ Received by: _____ CPC #: _____ Assigned to: _____

Street Apt. City State Zip Code

Street Apt. City State Zip Code

Albuquerque Police Department Complaint or Commendation Form

This form must be delivered to the CPOA office via the following ways:

Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102

Office: 505-924-3770

Fax: 505-924-3775

Email: cpoa@cabq.gov

Mail: CPOA, P.O. Box 1293

Albuquerque, NM 87103

TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department (APD). You may file this form anonymously; however, keep in mind that an anonymous complaint is extremely difficult to investigate.

In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a: Complaint Commendation Interested in Mediation? Yes No I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)

Information about you:

First: [redacted] Last: Gonzalez Middle: _____

Home: ([redacted] Cell/Work () _____ - _____ Best time to Call? noonish _____

Email: [redacted] Preferred Language: English__ Date of Birth: [redacted]

Street: [redacted]

City: Albuquerque State: NM Zip Code: 87108

Information about the Incident:

Date:

12 / 31 / 2021 Time: _____ First call 9 am time arrived 4 pm _____ AM / PM

Address/Location:

Information about the Albuquerque Police Department employee(s) involved:

Name:

_____ unknown _____ Man/I.D. #: _____

Name:

_____ unknown Man/I.D. #: _____

Are you submitting this form for someone else? Yes No

Did you witness this incident? Yes No

Name of the person you are submitting this form for: _____ Phone: () _____ - _____

Additional Witness:

Name:

_____ Phone () _____ - _____

Address:

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received. APD Supervisor Signature: _____ Date: _____ Time Received: _____ AM / PM Revised 11-10-2016 by CPOA

If you wish to submit this form anonymously, please type "ANONYMOUS" on the signature line.

I acknowledge that the information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.

I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.

I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.



STATEMENT

Briefly summarize what happened (attach additional pages or documents if needed).

It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses. If names are not known, please include a detailed description of the officer(s) involved.

_____ My incident number is P213650315. I tried to do the survey for engage.cabq.gov/survey/73fe8926-3bd3-4956-9155-64279075c8a3 but it did not work. I wanted to say thank you and what a good job they helped me with and now I feel safer. If that survey had 1 to 10 stars, please list 10 stars for everything. I am happy. I know if something else were to come up, I will be taken care of. Thank you all, from the persons on the phones directing, dispatchers and especially the officers that put their lives on the line every single day. We would be nothing without you! You are all AWESOME!!!!!!!!!!!!!! I am going to have to mail this in to cpoa@cabq.gov because I do not go out much to hand deliver. Thanks

Optional:The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

Do you speak and understand English? Yes No

Sex/Gender Expressed: Male/ Female/ Transgender/ Other: _____

Sexual Orientation: Heterosexual/ Homosexual/ Bisexual/ Asexual/ Other

Race: Asian/Black/Mixed Race/ Native American/ Pacific Islander/White/ Other **Ethnicity:** Hispanic/ Non-Hispanic

Do you have a Mental Illness? Yes No

Do you struggle with homelessness? Yes No **Were you homeless at the time of the incident?** Yes No



Success

Whatever you vividly imagine, ardently desire, sincerely believe, and enthusiastically act upon must inevitably come to pass

From: CABQ Customer Service <311@cityofalbuquerque.com>

Sent: Wednesday, January 5, 2022 7:51 AM

Subject: CRM/3-1-1/HD 220105-000069 Police Compliment

	
Contact Information	
Email Address: [REDACTED]	
First Name: [REDACTED]	
Last Name: Rodriguez	
Phone Number: [REDACTED]	
Case Address	
Address Line1: I25 SOUTHBOUND SW	
Address Line2: ISLETA BLVD SW	
City: Albuquerque	State: New Mexico
Zip Code: 87105	
Case Details	
Reference Number: 220105-000069	
Summary: Police Compliment	
Status: Open_New	
Priority: Medium	Assigned To:
Description: caller states the police supervisor W146 driving is excellent	

First Level Escalation: 01/19/2022 07:50 AM
Second Level Escalation: 02/02/2022 07:50 AM
Date Created: 01/05/2022 07:50 AM
Date Last Updated: 01/05/2022 07:50 AM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>



From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Thursday, January 6, 2022 9:27 AM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:
 Commendation
Interested in Mediation?
 No
First Name
 [REDACTED]
Last Name
 Harris
Middle Name
Home Telephone
Cell or Work Telephone
 [REDACTED]
Best Time to Call
Your E-Mail Address
 [REDACTED]
Preferred Language
 English
Date of Birth
 [REDACTED]
Street Address
City
State
ZIP Code
 87107
Gender
 Female
Race
 Other
Ethnicity
Sexual Orientation
Do You Have a Mental Illness?
Do You Struggle with Homelessness?
Were you homeless at the time of this incident?
Date & Time of the Incident
 Jan 06, 2022 08:15 AM

Address or Location of the Incident

Claremont and Broadway

Police Employee #1 - Name

no name--Unit # P21

Police Employee #1 - ID or Badge Number

Unit P21

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness

Statement

I walk on Broadway between Claremont and Menaul everyday--and it is usually terrifying. Traffic is always going too fast for the curve (as the tire marks on the sidewalk indicate). But today, an officer in Unit P21 made what I believe to be a traffic stop. It's the only time in my 8 years of this walk to see a traffic stop. While the officer's unit was in the parking lot at that corner, traffic was moving at legal speeds. I have complained about this area of Broadway in the past--and we have had multiple (often serious) traffic accidents along that section. We've had very close calls--as when one person lost control on the curve and flew through a neighbor's yard (where he narrowly missed two people) and into a brick wall. This officer's action today just demonstrates what traffic control can do--even when it's just a simple traffic stop. Thanks to the officer. It is the first traffic-related stop I've seen in Albuquerque in the 10 years I've been here.

What Outcome are you Seeking?

Just to thank the officer who made the traffic stop!

Electronic Signature



RECEIVED CPOA
JAN 6 '22 PM 3:46

VIA MAIL

To Whom It May Concern,

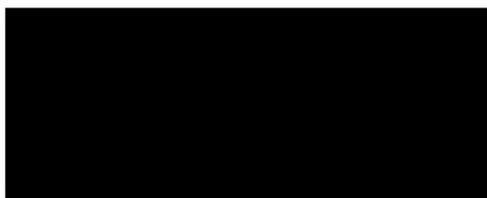
What happened? I was born in Albuquerque, New Mexico in 1979. It was such a cute, close, little city. Everyone knew someone or knew their family. The city was well maintained. Public places were well maintained, streets aligned with flower beds. I moved away when I was 21. Albuquerque hasn't improved at all since I moved away. The city looks run down, unsafe, and unwelcoming. The homeless camps are overwhelming. I no longer feel safe when traveling there.

In 2018 my baby sister was murdered. [REDACTED] was 27 years young!

Unfortunately for my family and I she was just another number. Albuquerque has gone so down hill. We have also noticed people don't stay in their office position for long. I am sure you have noticed how inconsistent city officials are. We have gone through so many different District Attorney's. We have also had quite a few victims advocates. It seems like nobody cares and nobody is held accountable. Luckily for my family, one person has remained loyal, empathetic, and available is Jesse Carter. Detective Carter kept us updated and answered any and all of our questions when nobody else could. I know my family could not have gotten this far without Detective Carter's determination, dedication, and drive. He is a hard working officer and we are so incredibly blessed he took my sisters case. Albuquerque needs more officers like Detective Jesse Carter!

This is a intriguing case considering all the details. Hilarie was a well known artist and on several billboards throughout Albuquerque and she was also on a few city busses. My baby sister loved everyone unconditionally. She was very well liked and known in the city. Unfortunately, Hilarie could not see evil if it were looking directly at her. Hilarie was shot in the middle of the day over pitiful \$40.00! Yet the district attorney's office dropped the ball, made several mistakes, and released a killer into the community. The district attorney's office did not do their due diligence in this particular case. My sisters murderer has been arrested over 30 times, does not respect the law, and had to be extradited twice from California! Detective Carter's elaborate training and will power has given my family security, peace, and some satisfaction. I hope and pray that you can continue yo follow Jesse Carter's lead.

Moving forward in my opinion there needs to be a cultural change in Albuquerque with the lack of respect towards Albuquerque police. They protect us against the same, repeat offenders who are never held accountable for their actions.



RECEIVED CPOA
JAN 11 '22 PH3:18

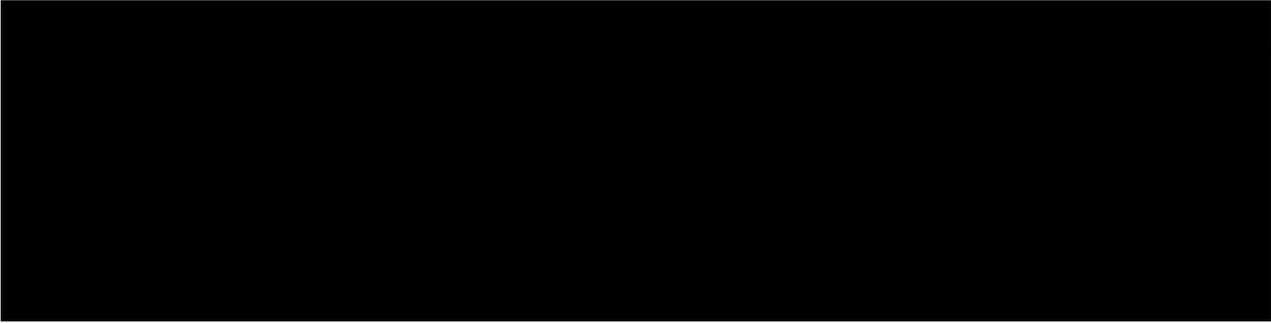
vis mail

Dear ABQ Police,

My family wanted to say thank you to the wonderful police officer we met in Lowes on Jan 3rd on Juan Tabo. He noticed that our 3 yr. daughter loved horses and he went out to his car and got a perfect pink unicorn for her. She was so excited!

Thank you for your service
we sure appreciate you!





From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Saturday, January 15, 2022 10:19 AM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

[REDACTED]

Last Name

Chacon

Middle Name

Home Telephone

[REDACTED]

Cell or Work Telephone

Best Time to Call

Anytime

Your E-Mail Address

[REDACTED]

Preferred Language

English

Date of Birth

[REDACTED]

Street Address

[REDACTED]

City

Albuquerque

State

NM

ZIP Code

87121

Gender

Male

Race

Black

Ethnicity

Hispanic

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jan 15, 2022 03:30 AM

Address or Location of the Incident

9500 Central Avenue

Police Employee #1 - Name

Hinkle

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

[REDACTED]

Statement

Officer Hinkle stopped to assist in a blown out tires on my son's car. He provided safety by placing his patrol SUV behind my vehicle and my son's. Another Officer assisted as well but I didn't get thier name.

What Outcome are you Seeking?

I hope the officer's are recognized for their outstanding work. We live in a time where negativity runs rampant in our society.

Electronic Signature

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: Monday, January 17, 2022 11:04 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Subject: Thank you so much

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

To whom this may concern,

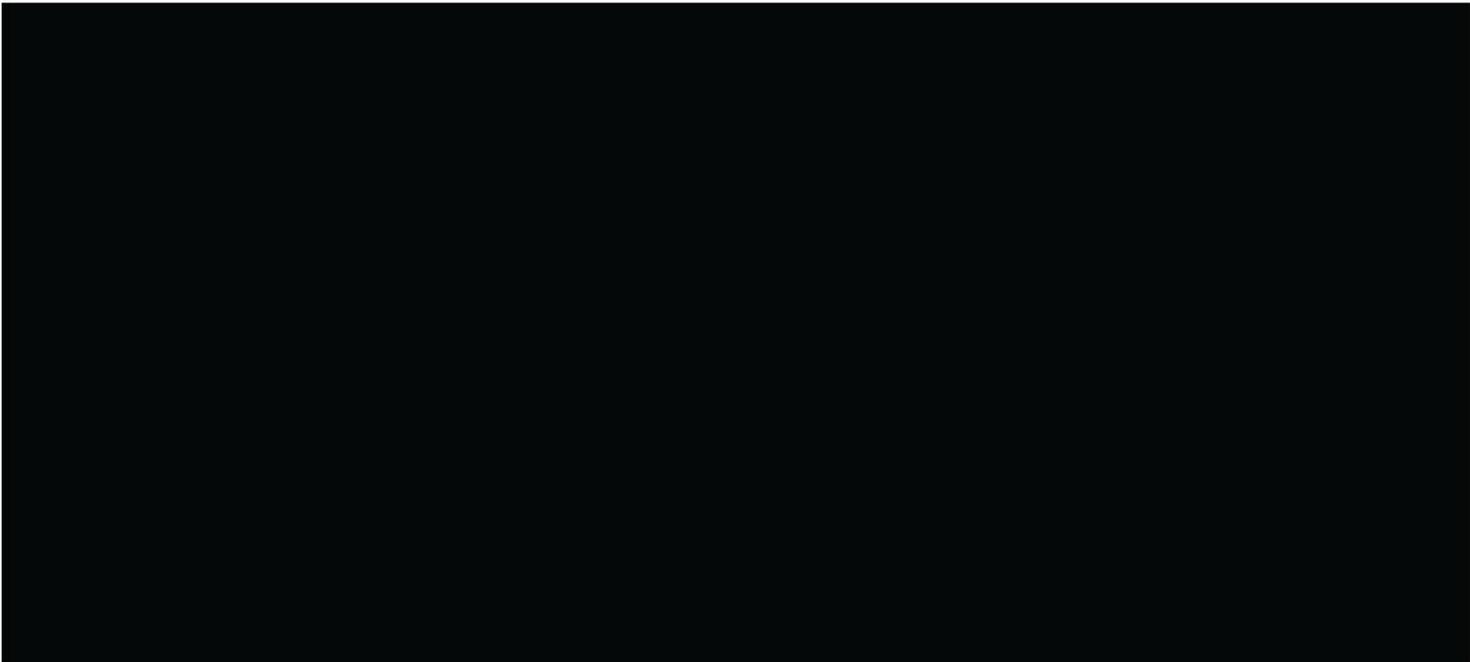
My name is [REDACTED] And I just want to take the time to tell you and your police officers and Albuquerque sheriff thank-you so much. We had an incident involving my daughter's father. Everyone of your officers made me feel validated and believed. I was abused by this man and it started to affect my daughter. And now that he involved his new partner, it became a big mess. Your officers kept me calm while I was crying and felt sorry for myself. I am frustrated with the hoops I had to go through to get the paperwork done, but your officers always helped me and kept me calm. And how thankful I am that they believe me, when I was so scared and ashamed to stand up for myself, until I could see it was affecting my daughter who is 5.

For now her father and the new partner have left us alone. Thank God.

I would like to ask for 1 more favor if any officers are interested... today my daughter told me that she is really scared of her father coming back to steal all her beloved pets and toys, and that he will come back to hurt me. I explained that the police officers told her dad to stay away and that because of the police officers, we have not seen him around our home. She does believe me that the officers told him. I was hoping that maybe an officer, if they had time during the weekend was able to come to our home and let her know she is safe.

I know it's a lot to ask, and I understand your officers are busy.

Either way, thank you so much. I pray that each one of you are kept safe, know that you are loved. And a few of us understand the sacrifice you're doing, regardless if you don't see it... I truly feel that because your officers got involved my 5 year old and I are safe. Please continue doing what you're doing. Thank you.



Laura Kuehn, NCPS, ICPS
Crime Prevention/Crime Free Programs
505.768.2006
cabq.gov/police



From: CABQ Customer Service <311@cityofalbuquerque.com>
Sent: Wednesday, January 26, 2022 1:01 PM



Subject: CRM/3-1-1/HD 220126-001129 CITIZEN COMPLIMENT re: driving behavior of APD vehicle

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

Contact Information
Email Address:
First Name:

Last Name: Smith

Phone Number: [REDACTED]

Case Address

Address Line1: EUBANK BLVD NE

Address Line2: SNOW HEIGHTS CIR NE

City: Albuquerque

State: New Mexico

Zip Code: 87112

Case Details

Reference Number: 220126-001129

Summary: CITIZEN COMPLIMENT re: driving behavior of APD vehicle

Status: Open_New

Priority: Medium

Assigned To:

Description: Caller says southbound on Eubank near Snow Heights Blvd NE / 12:58 am on 1/26/2022; vehicle # W20, license G98585; vehicle was being driven "respectfully, courteously; signals were used when changing lanes; no tailgating behavior." Caller says they wanted to compliment the APD Officer's driving behavior.

First Level Escalation: 02/09/2022 12:59 PM

Second Level Escalation: 02/23/2022 12:59 PM

Date Created: 01/26/2022 01:01 PM

Date Last Updated: 01/26/2022 01:01 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>

[REDACTED]

From: [REDACTED]
Sent: Saturday, January 29, 2022 3:30 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Subject: Thank you

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

My name is [REDACTED], and I am a licensed massage therapist in Albuquerque. I wanted to commend the APD for apprehending the other subject in the murder of [REDACTED] the spa owner on Menaul that was murdered last week. I didn't know her personally, but I respect her courageous act as she fought for her life.

I would further like to ask a favor. The term "massage parlor" is a very antiquated or old time term that is obsolete. I have seen it all week long and newspapers, and the news has been announcing it that way as well. If you look in the Miriam Webster dictionary, it is used more often as a place where prostitutes work. Those of us that are licensed therapists have spent a great amount of money on education and licensure, and are very committed to the betterment of others health-- take offense at that term. It really gives us a bad reputation in our communities-- and also it probably encourages those that would do us harm. The term "spa" or "business" is much more appropriate. I'm trying to educate the public and would appreciate your help.

Thank you so much for your understanding & again thank you for the great job in this case.

I believe in the Albuquerque Police Department.

[REDACTED]



From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Saturday, February 19, 2022 11:58 AM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:
 Commendation
Interested in Mediation?
 No
First Name
 [REDACTED]
Last Name
 Schoonover
Middle Name
 [REDACTED]
Home Telephone
 [REDACTED]
Cell or Work Telephone
Best Time to Call
 8-8
Your E-Mail Address
 [REDACTED]
Preferred Language
 English
Date of Birth
 [REDACTED]
Street Address
 [REDACTED]
City
State
ZIP Code
 87104
Gender
 Female
Race
 White
Ethnicity
 Non-Hispanic
Sexual Orientation
 Heterosexual
Do You Have a Mental Illness?
 No
Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Feb 19, 2022 10:30 AM

Address or Location of the Incident

deadend of Beach road, Albuquerque, NM 87104

Police Employee #1 - Name

I was so relieved I forgot to ask!

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

neighbors and passersby. Ditch bank walk at deadend of Beach Road

Statement

My very elderly dog fell into the clear ditch, and could not climb out. I am 88 years old and did not dare go in after her for fear I couldn't climb back up the bank either. Someone among the passersby who stopped to see what was going on called the police, and they managed to get the dog out of the water. She is recovering fine--and so am I! So MANY THANKS to the officers who responded and got her out. Both Mungo (my dog) and I are more than grateful!

What Outcome are you Seeking?

Many thanks to be passed on to the officers who responded and rescued my dog.

Electronic Signature

 -

Sincerely,

Laura Kuehn, NCPS, ICPS
Crime Prevention/Crime Free Programs
505.768.2006
cabq.gov/police



From: CABQ Customer Service <311@cityofalbuquerque.com>
Sent: Thursday, March 10, 2022 4:51 PM

Subject: CRM/3-1-1/HD 220310-001920 Police Officer Compliment

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.


Contact Information
Email Address: [REDACTED] .
First Name: [REDACTED]

Last Name: Miller

Phone Number: [REDACTED]

Case Address

Address Line1: COORS BLVD NW

Address Line2: LA ORILLA RD NW

City: Albuquerque

State: New Mexico

Zip Code: 87120

Case Details

Reference Number: 220310-001920

Summary: Police Officer Compliment

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Status: Open_New

Priority: Medium

Assigned To:

Description: Citizen called to compliment the way the Police Officer was driver. He seen the 311 Sticker, How's My Driver and said the Police Officer was driver good. He was heading northbound Coors NW. Unit # C82.

First Level Escalation: 03/24/2022 04:50 PM

Second Level Escalation: 04/07/2022 04:50 PM

Date Created: 03/10/2022 04:51 PM

Date Last Updated: 03/10/2022 04:51 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>

[REDACTED]

From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Monday, March 21, 2022 12:59 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

[REDACTED]

Last Name

Brizzee

Middle Name

[REDACTED]

Home Telephone

[REDACTED]

Cell or Work Telephone

[REDACTED]

Best Time to Call

Anytime

Your E-Mail Address

[REDACTED]

Preferred Language

English

Date of Birth

[REDACTED]

Street Address

City

State

ZIP Code

87105

Gender

Male

Race

White

Ethnicity

Non-Hispanic

Sexual Orientation

Asexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Mar 19, 2022 02:00 PM

Address or Location of the Incident

5408 2nd St NW, Albuquerque, NM 87107

Police Employee #1 - Name

P.J Halegh

Police Employee #1 - ID or Badge Number

5148

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

Was sent over to the substation on 2nd St. by Bernalillo County sheriffs office, station was closed walked back to my car saw the lieutenant in the back parking area I asked if he could help me make an incident report. He was more than happy to help rather than telling me to just do it online. He took the time to serve the community he works for and was nothing but polite during the encounter. This definitely had a good community outcome in my eyes. He later called to do a follow up on the incident, which was a huge relief and helpful to the incident.

What Outcome are you Seeking?

For him to be recognized for the willingness to help the community in which he serves the people.

Captcha

x

Electronic Signature



March 21, 2022

Chief Medina,

On March 8, 2022 I had the opportunity to observe/assist the revolver portion of the Firearms Instructor Course being conducted by Dave Bartram.

The instruction provided by all the APD staff was well organized, professional and delivered in a manner to prepare the future instructors to effectively convey their knowledge to future students.

The students were professional, enthusiastic and receptive to the material and techniques being presented. This attitude will bolster the future firearms programs they will be involved in.

During my 35+ years of conducting law enforcement firearms, I have always been able to reach out to Dave and the other APD firearms instructors for direction and support in delivering quality and realistic training programs for our officers.

I always find it refreshing and challenging to spend time in the classroom or on the range with Dave, I and other instructors benefit from his experience and realistic training perspective. Over the years Dave has contributed significantly to assisting in the development and presentation of firearms training programs that prepare officers to safely perform their duties in an increasingly dangerous environment and go home safely at the end of their shift.

Thank you for the opportunity to participate in this small, but important portion of the new instructors' training. Please convey my gratitude to Dave Bartram and the rest of the instructor cadre for their proficiency, professional instruction and courtesy. Their actions truly represent the core values of the Albuquerque Police Department.

V/r

A solid black rectangular redaction box covering the signature area.

COMPLAINT AND COMMENDATION FORM

FORMATO PARA LAS QUEJAS Y RECOMENDACIONES

RECEIVED CPOA
2/17/22

Provide as much information as possible below. Demographic information is for statistical purposes only. Complaints and commendations for the Albuquerque Police Department. Accessibility needs are being met, such as sign language interpretation or help completing this form. CPOA.

Proporcione la mayor cantidad de información posible a continuación. La información demográfica es solo para fines estadísticos. Las quejas y distinciones para los oficiales al departamento de la policía de Albuquerque. Se atenderá las necesidades de accesibilidad para todos, por ejemplo, si fuera necesario un intérprete de lenguaje de señas o si usted necesita ayuda para rellenar este formulario, sírvase comunicarse con la CPOA.

Complaint/Queja or Commendation/Reconocimiento

SU INFORMACIÓN Today's Date/Fecha de Hoy: 3-17-2022



Sexual Orientation: Female Race/Raza: White Ethnicity/Etnia: _____
Homelessness? ¿Usted lucha con la falta de hogar? Yes/Sí No/No
Time of the incident? ¿Estaba sin hogar en el momento del incidente? Yes/Sí No/No
Mental illness? ¿Usted tiene una enfermedad mental? Yes/Sí No/No

ADDITIONAL INFORMATION ABOUT THE INCIDENT

Date of incident: April 2020
Date/Time and location of incident: Quiktrip (Lomas & Broadway)
Case number or citation: ?
Officer(s)/Nombre y número de placa de los oficiales: _____
Officer Haynes & partner
Name, Address, Phone, Email/Nombre dirección, teléfono y correo electrónico): _____

Describe your complaint or commendation/Descripción de la denuncia or distinción:

Haynes is a good looking, tall, strong APD officer. Mr. Haynes & partner showed up & all the (type! HAHA!) cock roaches is scattered they had a giant can of Raid on!! Someone else called @ a problem

Submit additional documents or evidence via email at cpoa@cabq.gov or call to make arrangements at 505-924-3770. Envíe documentos adicionales o más pruebas junto con este formulario mediante correo electrónico a cpoa@cabq.gov o por teléfono al 505-924-3770.

REMOVE FROM OFF FORM • FOLD AND SEAL • NO POSTAGE NECESSARY had APD
REMOVER EL FORMULARIO • DÓBLELO Y CÍERRELO • EL ENVÍO ES GRATIS but had
is usual - they always steal them!! just need

COMPLAINT AND COMMENDATION FORM FORMULARIO PARA LAS QUEJAS Y RECOMENDACIONES

RECEIVED CPOA
2/28/22 2:24

Provide the following information as possible below. Demographic information is for statistical purposes only. This form is for complaints and commendations for the Albuquerque Police Department. If your accessibility needs are being met, such as sign language interpretation or help completing this form, please contact the CPOA.

Proporcionar la mayor cantidad de información posible a continuación. La información demográfica es solo a efectos estadísticos. Este formulario es para quejas y distinción para los oficiales al departamento de la policía de Albuquerque. Si sus necesidades de accesibilidad para todos, por ejemplo, si fuera necesario un intérprete de lenguaje de señas o si necesita ayuda para rellenar este formulario, sírvase comunicarse con la CPOA.

Complaint/Queja or Commendation/Reconocimiento

Sexual Orientation/Orientación Sexual: Female Race/Raza: White Ethnicity/Etnia: _____
Homelessness? ¿Usted lucha con la falta de hogar? Yes/Sí No/No
At the time of the incident? ¿Estaba sin hogar en el momento del incidente? Yes/Sí No/No
Mental Illness? ¿Usted tiene una enfermedad mental? Yes/Sí No/No

DATE AND LOCATION INFORMATION SOBRE EL INCIDENTE

Date of incident: March 2022
Date and location of incident: Various
Case number/citation: No case #
Officer(s)/Nombre y número de placa de los oficiales: _____

Name, Address, Phone, Email/Nombre dirección, teléfono y correo electrónico:
Shula Lay Olguin 719/67

Description of the complaint or commendation/Descripción de la denuncia or distinción:
Shula is a gorgeous female officer, well built, - always ready to kick butt & take no for an answer!! physically fit & fit for duty. She should be a captain.

Submit additional documents or evidence via email at cpoa@cabq.gov or call to make arrangements at 505-924-3770.
Enviar documentos adicionales o más pruebas junto con este formulario: mediante correo electrónico a cpoa@cabq.gov o por teléfono al 505-924-3770.
TEAR OFF FORM • FOLD AND SEAL • NO POSTAGE NECESSARY
DESPEGAR EL FORMULARIO • DÓBLELO Y CÍERRELO • EL ENVÍO ES GRATIS



From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Thursday, March 24, 2022 1:45 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

[REDACTED]

Last Name

Adams

Middle Name

Home Telephone

[REDACTED]

Cell or Work Telephone

[REDACTED]

Best Time to Call

Your E-Mail Address

[REDACTED]

Preferred Language

English

Date of Birth

[REDACTED]

Street Address

[REDACTED]

City

Albuquerque

State

NM

ZIP Code

87111

Gender

Female

Race

White

Ethnicity

Non-Hispanic

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Mar 24, 2022 02:45 PM

Address or Location of the Incident

I 25 N Rio Bravo to Gibson

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

Statement

Congratulations to our guys in blue on motorcycles giving speeding tickets! They truly deserve a high 5. 🙌

What Outcome are you Seeking?

Nothing

Captcha

x

Electronic Signature

Laura Kuehn, NCPS, ICPS
Crime Prevention/Crime Free Programs
505.768.2006
cabq.gov/police



From: CABQ Customer Service <311@cityofalbuquerque.com>
Sent: Friday, March 25, 2022 2:02 PM

Subject: CRM/3-1-1/HD 220325-001352 CITIZEN COMPLIMENT re: driving behavior

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.


Contact Information
Email Address:
First Name: [REDACTED]

Last Name: Wahlert

Phone Number: [REDACTED]

Case Address

Address Line1: MONTGOMERY BLVD NE

Address Line2: EUBANK BLVD NE

City: Albuquerque

State: New Mexico

Zip Code: 87111

Case Details

Reference Number: 220325-001352

Summary: CITIZEN COMPLIMENT re: driving behavior

--	--

Status: Open_New

Priority: Medium

Assigned To:

Description: Caller observed vehicle # CS 123 (pick up truck w/a shell, Supervisor tag on bumper) , westbound on Montgomery near Eubank on 3/25/2022 @ 1:40 pm. Caller advised that the driver exhibited extremely "safe" and attentive driving behavior (both hands on the wheel, safe speed and spacing, no "quick braking") and caller says this safe driving behavior is greatly appreciated. Thank you!

First Level Escalation: 04/08/2022 01:47 PM

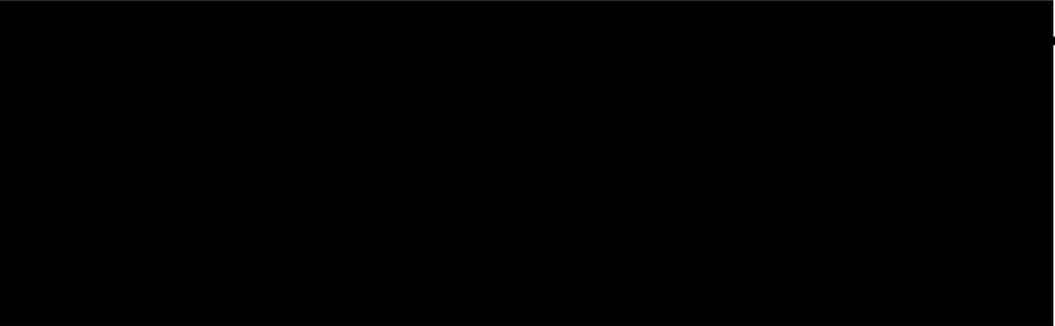
Second Level Escalation: 04/22/2022 01:47 PM

Date Created: 03/25/2022 02:01 PM

Date Last Updated: 03/25/2022 02:01 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>



-----Original Message-----

From: [REDACTED]
Sent: Tuesday, March 29, 2022 8:00 AM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Subject: Thank you

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

Good morning,

I just wanted to say “thank you”, really more than thank you to the officers that responded to my 911 call on March 19, 2022. I was in an incredibly depressed state of mind, and wanted to end my life. On top of that, I was extremely intoxicated. I called 911 with the intention of acting aggressive (I had a large kitchen knife) and letting the police do what I wasn’t able to. I hate to use the phrase, “ death by cop”, but in all honesty, that’s what my alcohol induced plan was. Two officers showed up. Through their calm, professional & compassionate actions the situation was diffused. They transported me to a health care facility, and I spent the next week getting some much needed help in dealing with my problems.

I will be eternally grateful for these officers actions, to APD for the trading you have given them, and the fact that I’m sitting outside watching the sun come up over the sandias.

There could have been a much different, tragic end to this situation were it not for the way these men reacted to my crisis. So, from the deepest place inside of me, thank you. I’m so very grateful to these men and to APD. You have a friend and supporter for life.

With gratitude and Most sincerely,

[REDACTED]

Sent from my iPhone=

From: CABQ Customer Service <311@cityofalbuquerque.com>

Sent: Wednesday, March 30, 2022 8:00 AM

Subject: CRM/3-1-1/HD 220330-000117 Compliment for officer driving vehicle C22

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

	
Contact Information	
Email Address:	
First Name: [REDACTED]	
Last Name: Myrick	
Phone Number: [REDACTED]	
Case Address	
Address Line1: I40 WESTBOUND NE	
Address Line2: EUBANK BLVD NE	
City: Albuquerque	State: New Mexico
Zip Code: 87123	
Case Details	
Reference Number: 220330-000117	
Summary: Compliment for officer driving vehicle C22	
Status: Open_New	

Priority: Medium	Assigned To:
Description: Caller states that the officer was driving westbound on I40, near Eubank. The roads are slick and he was driving professionally and safely for the road conditions.	
First Level Escalation: 04/13/2022 07:57 AM	
Second Level Escalation: 04/27/2022 07:57 AM	
Date Created: 03/30/2022 07:59 AM	
Date Last Updated: 03/30/2022 07:59 AM	

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>



From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Thursday, March 31, 2022 10:17 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

[REDACTED]

Last Name

allen-big man

Middle Name

Home Telephone

[REDACTED]

Cell or Work Telephone

[REDACTED]

Best Time to Call

12:00 p.m.

Your E-Mail Address

[REDACTED]

Preferred Language

Date of Birth

[REDACTED]

Street Address

[REDACTED]

City

billings

State

montana

ZIP Code

59105

Gender

Female

Race

Native American

Ethnicity

Non-Hispanic

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Mar 10, 2009 11:00 PM

Address or Location of the Incident

i dont know the address. child was found through cellular phone

Police Employee #1 - Name

dont know

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Yes

Submitting for Someone Else - if "Yes"

morina akeen

Did You Witness this Incident?

No

Additional Witness

Statement

my daughter was reported kidnapped by grandmother [REDACTED]. A police officer from Sac and Fox Nation and the FBI talked to her on cellular phone and located them on March 10,2009. Albuquerque Police Department looked for her. Found her and took her to missing children department. She was returned the next day.

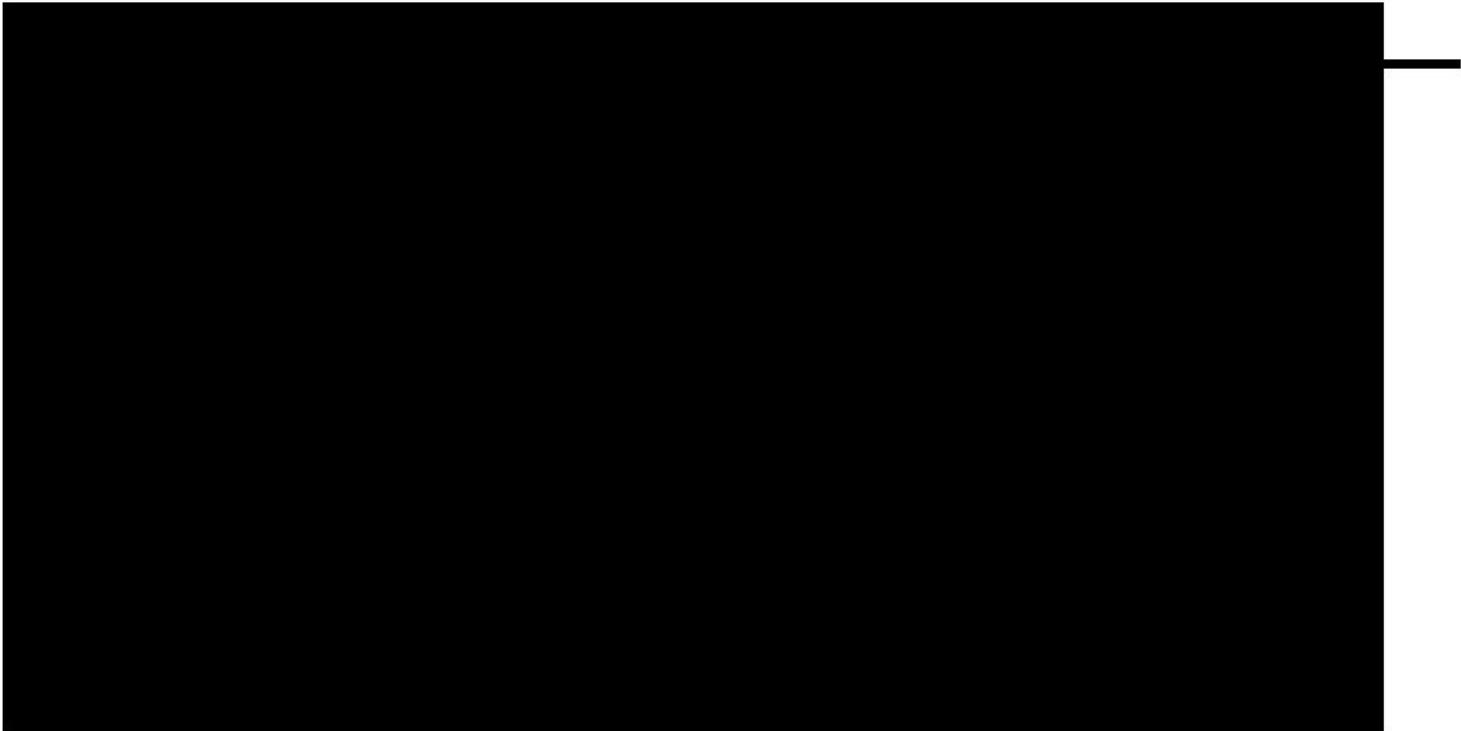
What Outcome are you Seeking?

Currently she is having ptsd and in the psychiatric ward. She wants to thank those who returned her to her mother. She is afraid that he will do it to her again because she will receive money from the tribe. she is confused and afraid. Her family has told her we will protect her. she is so afraid that he will do that to her again. my personal thoughts are she needs to hear from those that saved her and wants to say thank you.

Captcha

x

Electronic Signature



From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Thursday, April 7, 2022 9:09 AM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:
 Commendation
Interested in Mediation?
 No
First Name
 [REDACTED]
Last Name
 Stevenson
Middle Name
Home Telephone
Cell or Work Telephone
 [REDACTED]
Best Time to Call
Your E-Mail Address
Preferred Language
 English
Date of Birth
Street Address
City
State
ZIP Code
Gender
 Female
Race
 Prefer not to answer

Ethnicity

Prefer not to answer

Sexual Orientation

Prefer not to answer

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Apr 05, 2022 02:00 PM

Address or Location of the Incident

Range Cafe at Wyoming and Montgomery

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Yes

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

██████████ wanted to submit a commendation on a incident involving a homeless woman passed out at the curb and in the street. she stated that the Ambulance were first to respond and shortly after ██████████ called APD asking for mental health team to come out scene to assist. she was impressed with the way handled the situation. She also wanted to mention the Operators that assisted with the call and say they were outstanding. answer.

What Outcome are you Seeking?

Thank APD for their service

Captcha

x

Electronic Signature



From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Friday, April 8, 2022 1:52 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

[REDACTED]

Last Name

Itoh

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

[REDACTED]

Preferred Language

Date of Birth

Street Address

City

State

ZIP Code

Gender

Female

Race

Mixed Race

Ethnicity

Non-Hispanic

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Oct 02, 2021 09:45 AM

Address or Location of the Incident

Lead Avenue / 6th Street SW Albuquerque

Police Employee #1 - Name

Rocky Peyton

Police Employee #1 - ID or Badge Number

5774

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

Statement

I am writing to praise the conduct of Officer Peyton in responding to and investigating a serious auto crash in which my family was involved. I arrived at the scene and found my husband injured. Our teen daughter and my husband's parents were also in the car and were quite shaken up. The other driver's conduct was outrageous. According to witnesses she had run two red lights while speeding around 50 miles per hour in the downtown pedestrian safety zone (speed limit 20) and even hit another car before ours. I truly appreciated the calm and professional way that Officer Peyton handled everything. He issued a citation for careless driving to the other driver. I know this means extra time and effort going to traffic court and I wanted to convey how much this meant to me.

What Outcome are you Seeking?

Simply a commendation for a job well done.

Captcha

x

Electronic Signature



[REDACTED]

From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Sunday, April 10, 2022 10:29 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

[REDACTED]

Last Name

Thrash

Middle Name

Home Telephone

[REDACTED]

Cell or Work Telephone

Best Time to Call

N/A

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

State

ZIP Code

Gender

Female

Race

Prefer not to answer

Ethnicity

Prefer not to answer

Sexual Orientation

Prefer not to answer

Do You Have a Mental Illness?

Prefer not to answer

Do You Struggle with Homelessness?

Prefer not to answer

Were you homeless at the time of this incident?

Prefer not to answer

Date & Time of the Incident

Apr 10, 2022 09:30 PM

Address or Location of the Incident

2nd/Central

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Yes

Submitting for Someone Else - if "Yes"

Operator 7269 submitting for above listed citizen that called into 242 COPS

Did You Witness this Incident?

No

Additional Witness

Statement

██████████ called in to commend the 2 officers that helped him today advising they gave him multiple phone numbers to different taxi services, were very helpful, and allowed him to get home safely. Richard had no information on officer names or badge #'s only could advise one was a SMA and the other was a WMA

What Outcome are you Seeking?

██████████ was requesting officers Sargent' safe notified of their job well done and that they are thanked for being so helpful

Captcha

x

Electronic Signature

Contact Information

Email Address:

First Name: [REDACTED]

Last Name: Myrick

Phone Number: [REDACTED]

Case Address

Address Line1: I40 WESTBOUND NE

Address Line2: EUBANK BLVD NE

City: Albuquerque

State: New Mexico

Zip Code: 87123

Case Details

Reference Number: 220330-000117

Summary: Compliment for officer driving vehicle C22

Status: Open_New

Priority: Medium

Assigned To:

Description: Caller states that the officer was driving wesbound on I40, near Eubank. The roads are slick and he was driving proffessionally and and safely for the road conditions.

First Level Escalation: 04/13/2022 07:57 AM

Second Level Escalation: 04/27/2022 07:57 AM

Date Created: 03/30/2022 07:59 AM

Date Last Updated: 03/30/2022 07:59 AM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>

Laura Kuehn, NCPS, ICPS
Crime Prevention/Crime Free Programs
505.768.2006
cabq.gov/police



ONE
ALBUQUE APD
RQUE

From: CABQ Customer Service <311@cityofalbuquerque.com>
Sent: Tuesday, April 19, 2022 1:15 PM

Subject: CRM/3-1-1/HD 220419-001373 Compliment for officer

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.


Contact Information
Email Address: [REDACTED]
First Name: [REDACTED]
Last Name: Gutierrez

Phone Number: [REDACTED]

Case Address

Address Line1: WYOMING BLVD SE

Address Line2: GIBSON BLVD SE

City: Albuquerque

State: New Mexico

Zip Code: 87117

Case Details

Reference Number: 220419-001373

Summary: Compliment for officer

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Status: Open_New

Priority: Medium

Assigned To:

Description: Caller to provide a compliment that the officer was driving good.

For vehicle C76 driving on Wyoming and Gibson southbound.

First Level Escalation: 05/03/2022 01:14 PM

Second Level Escalation: 05/17/2022 01:14 PM

Date Created: 04/19/2022 01:15 PM

Date Last Updated: 04/19/2022 01:15 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>

Sincerely,

Laura Kuehn, NCPS, ICPS
Crime Prevention/Crime Free Programs
505.768.2006
cabq.gov/police



From: CABQ Customer Service <311@cityofalbuquerque.com>
Sent: Wednesday, April 20, 2022 6:00 PM

Subject: CRM/3-1-1/HD 220420-002182 Compliment for Police Cruiser Driver; See notes.

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.


Contact Information
Email Address:
First Name: Anonymous

Last Name:

Phone Number:

Case Address

Address Line1: I40 RAMP NW

Address Line2: COORS BLVD NW

City: Albuquerque

State: New Mexico

Zip Code: 87121

Case Details

Reference Number: 220420-002182

Summary: Compliment for Police Cruiser Driver; See notes.

Status: Open_New

Priority: Medium

Assigned To:

Description: White SUV, Unit W-120, He driving safely and well.
Caller asked to be anonymous.

First Level Escalation: 05/04/2022 05:59 PM

Second Level Escalation: 05/18/2022 05:59 PM

Date Created: 04/20/2022 06:00 PM

Date Last Updated: 04/20/2022 06:00 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>

Laura Kuehn, NCPS, ICPS
Crime Prevention/Crime Free Programs
505.768.2006
cabq.gov/police



From: CABQ Customer Service <311@cityofalbuquerque.com>
Sent: Friday, April 22, 2022 6:15 PM
To: Williams, Brennon <bnwilliams@cabq.gov>; Romero, Christopher V. <cvromero@cabq.gov>; Martin, Lisa R. <lrmaranda@cabq.gov>; Kuehn, Laura <LKuehn@cabq.gov>; Griego, Robert E. <regriego@cabq.gov>; Aranda, James M. <jmaranda@cabq.gov>; Lugo, Francelli <flugo@cabq.gov>
Subject: CRM/3-1-1/HD 220422-002294 Crime Scene specialist

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.


Contact Information
Email Address: [REDACTED]
First Name: [REDACTED]

Last Name: Green

Phone Number: [REDACTED]

Case Address

Address Line1: MONTGOMERY BLVD NE

Address Line2: WYOMING BLVD NE

City: Albuquerque

State: New Mexico

Zip Code: 87111

Case Details

Reference Number: 220422-002294

Summary: Crime Scene specialist

Status: Open_New

Priority: Medium

Assigned To:

Description: Driving was excellent doing a great job did not get number of car.

First Level Escalation: 05/06/2022 06:13 PM

Second Level Escalation: 05/20/2022 06:13 PM

Date Created: 04/22/2022 06:14 PM

Date Last Updated: 04/22/2022 06:14 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>

[REDACTED]

From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Wednesday, May 4, 2022 8:42 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:
 Commendation
Interested in Mediation?
 No
First Name
 [REDACTED]
Last Name
 Kelsey
Middle Name
 Fox
Home Telephone
 [REDACTED]
Cell or Work Telephone
 [REDACTED]
Best Time to Call
 8:00 a.m. to 8:00 p.m. Pacific
Your E-Mail Address
 [REDACTED]
Preferred Language
 English
Date of Birth
 [REDACTED]
Street Address
City
State
ZIP Code
Gender
 Female
Race
 White
Ethnicity
 Non-Hispanic
Sexual Orientation
 Heterosexual
Do You Have a Mental Illness?
 No
Do You Struggle with Homelessness?
 No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

May 03, 2022 01:30 PM

Address or Location of the Incident

I was at the Old Town sub-station

Police Employee #1 - Name

Dolores Montoya

Police Employee #1 - ID or Badge Number

P6375

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

I just want to commend Dolores Montoya for being extremely helpful to me when I was having trouble getting approval for a police report I filed online. The person responsible for approving online police reports was away on a family emergency, and it had been more than two weeks since I filed my report. I was getting ready to leave town to return home, and I had limited time to get my report approved and file a claim with the homeowners insurance. Dolores was able to make some contacts and get my police report approved so that I could file my claim before I left town. She was courteous, helpful, and efficient. I really appreciate her efforts on my behalf.

What Outcome are you Seeking?

I would like for Dolores Montoya to be recognized for being an exceptional employee.

Captcha

x

Electronic Signature





From: [REDACTED]
Sent: Saturday, May 14, 2022 2:27 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Subject: Pro-choice rally

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I want to complement the police who worked the rally. At some rallies I've been at, the police were obviously for one side or the other and made that clear. Your officers present at the rally remained very neutral, you could tell they were there to protect all the citizens present. Kudos to your officers putting citizen safety and their jobs ahead of their opinion. This is how all government employees should be while at work.



From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Monday, May 16, 2022 3:22 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:
 Commendation
Interested in Mediation?
 No
First Name
 [REDACTED]
Last Name
 Killian
Middle Name
Home Telephone
Cell or Work Telephone
 [REDACTED]
Best Time to Call
 evening
Your E-Mail Address
 [REDACTED]
Preferred Language
 English
Date of Birth
 [REDACTED]
Street Address
 [REDACTED]
City
 Albuquerque
State
 New Mexico
ZIP Code
 87104
Gender
 Female
Race
 White
Ethnicity
 Non-Hispanic
Sexual Orientation
 Heterosexual
Do You Have a Mental Illness?
 No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

May 16, 2022 01:30 PM

Address or Location of the Incident

Los Duranes

Police Employee #1 - Name

John Brown

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

For the first time in many years, I felt like I was being protected and served. He reminded me of the officers from when I grew up. He listened, he understood, he explained, He was sincere.

What Outcome are you Seeking?

To feel protected and served by every officer, I can name five that could use a course instructed by Officer Brown.

Captcha

x

Electronic Signature



[REDACTED]

commendation

From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Tuesday, May 17, 2022 12:29 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:
 Commendation
Interested in Mediation?
 No
First Name
 Terra
Last Name
 [REDACTED]
Middle Name
 E
Home Telephone
Cell or Work Telephone
 [REDACTED]
Best Time to Call
 Anytime
Your E-Mail Address
 [REDACTED]
Preferred Language
 English
Date of Birth
 [REDACTED]
Street Address
 [REDACTED]
City
 Albuquerque
State
 NM
ZIP Code
 87113
Gender
 Female
Race
 Other
Ethnicity
 Hispanic
Sexual Orientation
 Prefer not to answer
Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

May 16, 2022 07:45 PM

Address or Location of the Incident

La Vida Nueva Apartments
1200 Dickerson Dr SE Apt 41
Albuquerque, NM 87106

Police Employee #1 - Name

G. Dunagan

Police Employee #1 - ID or Badge Number

5780

Police Employee #2 - Name

J. P

Police Employee #2 - ID or Badge Number

5745

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

[REDACTED]

Statement

I finally encountered 2 officers who actually understood the situation and listened to everything we had to say. My nephew is in the middle of a custody battle with his ex. Unbeknownst to us she had a restraining order on him. We showed up to pick up the kids for his week visitation and she called the cops on us. My nephew hasn't been served with restraining order and both officers were very informative. They served him at that moment but continued to address the issues with an understanding and respectful manner. Officer #5780 went above and beyond expected and fully understood where we as a family were coming from. We haven't seen our babies in 3 months. As we vented our troubles he listened and expressed concern. He provided feedback and suggestions as what steps we should take to move the custody process along. It was nice finally having an officer really just show genuine concern.

What Outcome are you Seeking?

I would like both officers to know they helped in more ways than they know and to please keep those mannerisms with every individual they encounter. It goes a long way.

Captcha

x

Electronic Signature

[REDACTED]

VIA US MAIL

Albuquerque Police Department Complaint or Commendation Form

RECEIVED CPOA
MAY 23 '22 PM 2:53



This form must be delivered to the CPOA office via the following ways:
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102
Office: 505-924-3770
Fax: 505-924-3775
Email: cpoa@cabq.gov
Mail: CPOA, P.O. Box 1293
Albuquerque, NM 87103
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department (APD). You may file this form anonymously; however, keep in mind that an anonymous complaint is extremely difficult to investigate.

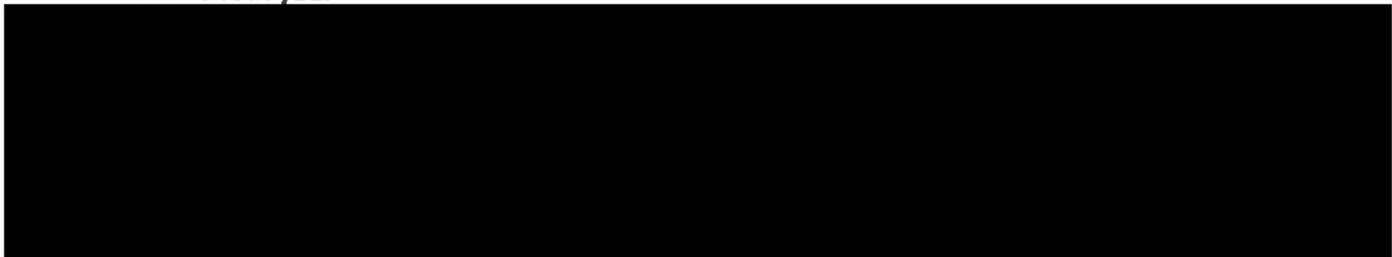
In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a Complaint Commendation Interested in Mediation? Yes No I need more Information W/A

What outcome are you seeking? (Please describe what happened on the back of this page)

Encourage Officer Lucero on a job well done

Information about you:



Information about the Incident:

Date: 5/9/22 Time: 6:15 AM PM

Address/Location: Central + Locust ABQ
Street Apt. City State Zip Code

Information about the Albuquerque Police Department employee(s) involved:

Name: Lucero Man/I.D. #: 6648
Name: _____ Man/I.D. #: _____

Are you submitting this form for someone else? Yes No

Did you witness this incident? Yes No

Name of the person you are submitting this form for: _____ Phone: () _____

Additional Witness:

Name: _____ Phone () _____

Address: _____
Street Apt. City State Zip Code

STATEMENT

Briefly summarize what happened (attach additional pages or documents if needed).

It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officer(s) involved.

Mr. Lucero responded to an auto accident [Case 220035241] on May 9th. It was a stressful moment for me. Mr. Lucero was very calm and helpful in his explanations of the process and what would happen after the accident. He was also very kind and helpful as I tried to deal with this unexpected event. I want him and his commanding officer to know that I appreciate his work and the way he does it - with sensitivity and integrity. I commend him as a credit to APD. There's plenty to be negative about in ABQ but Mr. Lucero is helping to make it a better place.

Optional: The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

Do you speak and understand English? Yes No

Sex/Gender Expressed: Male / Female / Transgender / Other: _____

Sexual Orientation: Heterosexual / Homosexual / Bisexual / Asexual / Other

Race: Asian/Black/Mixed Race/ Native American/ Pacific Islander/White / Other

Ethnicity: Hispanic / Non-Hispanic

Do you have a Mental Illness? Yes No

Do you struggle with homelessness? Yes No

Were you homeless at the time of the incident? Yes No

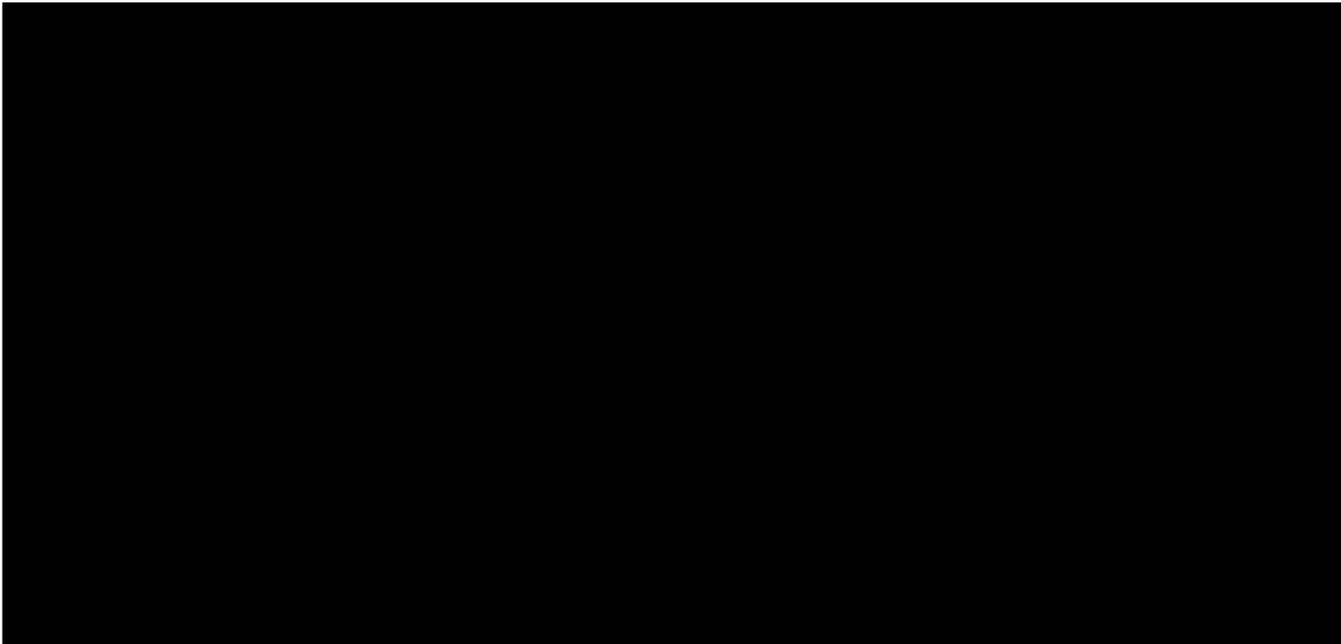
If you wish to submit this form anonymously, please type "ANONYMOUS" on the signature line.
I acknowledge that the information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.
I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

[Redacted Signature]

5/17/22
Date

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: _____ Date: _____ Time Received: _____ AM / PM



From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Friday, May 27, 2022 3:48 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Cc: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:
 Commendation
Interested in Mediation?
 No
First Name
 [REDACTED]
Last Name
 Pilcher
Middle Name
Home Telephone
Cell or Work Telephone
 [REDACTED]
Best Time to Call
Your E-Mail Address
 [REDACTED]
Preferred Language
Date of Birth
 [REDACTED]
Street Address
 [REDACTED]
City
State
ZIP Code
 87102
Gender
 Female
Race

White
Ethnicity
Non-Hispanic
Sexual Orientation
Heterosexual
Do You Have a Mental Illness?
No
Do You Struggle with Homelessness?
No
Were you homeless at the time of this incident?
No

Date & Time of the Incident
May 27, 2022 10:30 AM
Address or Location of the Incident
HopeWorks
1201 3rd St NW 87102

Police Employee #1 - Name
K. Heizer
Police Employee #1 - ID or Badge Number
Police Employee #2 - Name
Police Employee #2 - ID or Badge Number
Are You Submitting this Form for Someone Else?

No
Submitting for Someone Else - if "Yes"
Did You Witness this Incident?

Yes
Additional Witness
Statement

On Thursday May 19th and on Friday May 27th, Officer K. Heizer responded to HopeWorks after our clinicians reached out to 911 for a C of E. In both of these incidents, the client's mental health impeded them from caring for themselves and they were at significant risk. Officer Heizer responded to these calls and showed compassion and professionalism to our clients when they were experiencing their worst day. I greatly appreciate Officer Heizer's work to engage with these clients and keep them safe. I believe he saved lives on both of these calls. Thank you for your hard work in two very difficult situations.

What Outcome are you Seeking?
Recognition of Officer Heizer's outstanding work.

Captcha
x
Electronic Signature



Official Use ONLY: Date/Time Received: _____ Received by: _____ CPC #: _____ Assigned to: _____

Albuquerque Police Department Complaint or Commendation Form



This form must be delivered to the CPOA office via the following ways:
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102
Office: 505-924-3770
Fax: 505-924-3775
Email: cpoa@cabq.gov
Mail: CPOA, P.O. Box 1293
Albuquerque, NM 87103
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department (APD). You may file this form anonymously; however, keep in mind that an anonymous complaint is extremely difficult to investigate.

In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a: Complaint Commendation Interested in Mediation? Yes No I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)



Information about the Incident:

Date: _____/_____/_____ Time: _____ AM / PM

Address/Location: _____
Street Apt. City State Zip Code

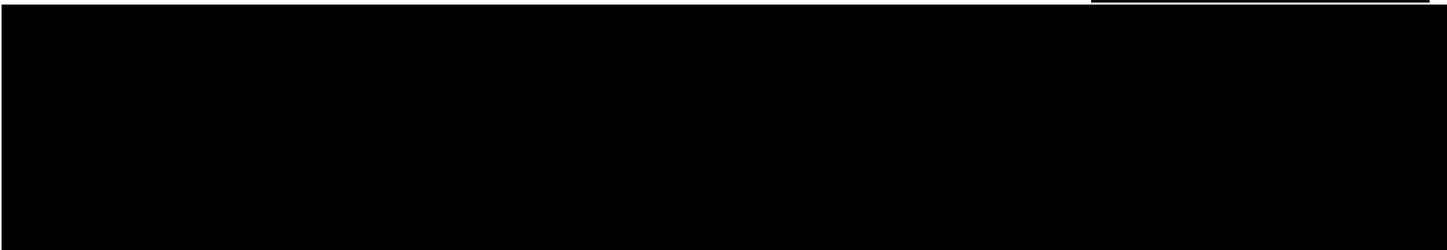
Information about the Albuquerque Police Department employee(s) involved:

Name: _____ Man/I.D. #: _____
Name: _____ Man/I.D. #: _____

Are you submitting this form for someone else? Yes No

Did you witness this incident? Yes No

Name of the person you are submitting this form for: _____ Phone: _____



[REDACTED]

From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Saturday, June 11, 2022 12:42 PM
To: [REDACTED]
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:
 Commendation
Interested in Mediation?
 No
First Name
 [REDACTED]
Last Name
 Castagnola
Middle Name
Home Telephone
 [REDACTED]
Cell or Work Telephone
Best Time to Call
Your E-Mail Address
Preferred Language
 English
Date of Birth
 [REDACTED]
Street Address
 [REDACTED]
City
State
ZIP Code
 87114
Gender
 Female
Race
 White
Ethnicity
 Non-Hispanic
Sexual Orientation
 Heterosexual
Do You Have a Mental Illness?
 No
Do You Struggle with Homelessness?
 No
Were you homeless at the time of this incident?
 No
Date & Time of the Incident
 Jun 11, 2022 08:00 AM

Address or Location of the Incident

Home-4219 beacon knoll court

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

After receiving an alert from ADT; Two officers conducted a security check on my home. Everything was fine, I'm sure it was my error.

Your officers were respectful, polite and reassuring...everything an officer should be. Happy to be a new resident of NM... especially with a WONDERFUL police force!

Thank you for everything "ya all" do!!

Jil Castagnola

What Outcome are you Seeking?

No outcome... just passing along my gratitude.

Captcha

x

Electronic Signature



[REDACTED]

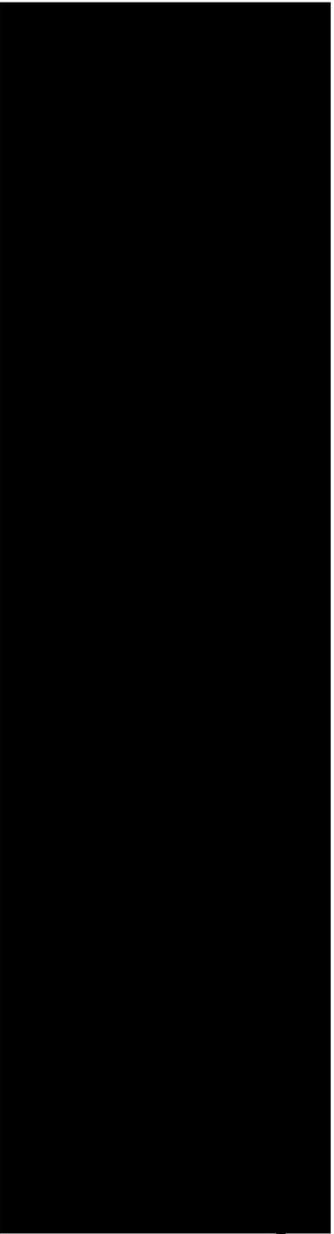
From: [REDACTED]
Sent: Saturday, June 11, 2022 9:15 AM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Subject: TWO POLICE GREAT JOB!!

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I am commending, the two police officers at 4th and montano at about 10:30 Friday night, June 10th !!   a driver almost caused a horrendous accident running a red light and I had my two clients with me trying to get them home safe after an evening of entertainment and right after that driver ran through the intersection. They were on it and pulled him over immediately !!. I am so grateful! I know that they are on it out there. My friend just lost her son @ osuna and Wyoming with the same type of situation and I'm glad to know that things are being stepped up to take care of drivers like that because there's so many of them on the street. Thank you officers and APD with all the hard work that you do   

[REDACTED]

[Sent from Yahoo Mail on Android](#)



From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov

Sent: Saturday, June 18, 2022 9:43 AM

To: [REDACTED]

Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

[REDACTED]

Last Name

Pike

Middle Name

Home Telephone

[REDACTED]

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

[REDACTED]

Preferred Language

English

Date of Birth

Street Address

[REDACTED]

City

State

ZIP Code

87110

Gender

Male

Race

White

Ethnicity

Non-Hispanic

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jun 18, 2022 10:45 AM

Address or Location of the Incident

Montgomery Blvd

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness

Statement

Just want to thank the auto theft unit officers doing VIN etching today on Montgomery Blvd. (And all other times and locations where you do this.). I appreciate this service, thanks for taking the time to be out in the hot sun and offer this to us for free. They did a great job, fast and friendly.

What Outcome are you Seeking?

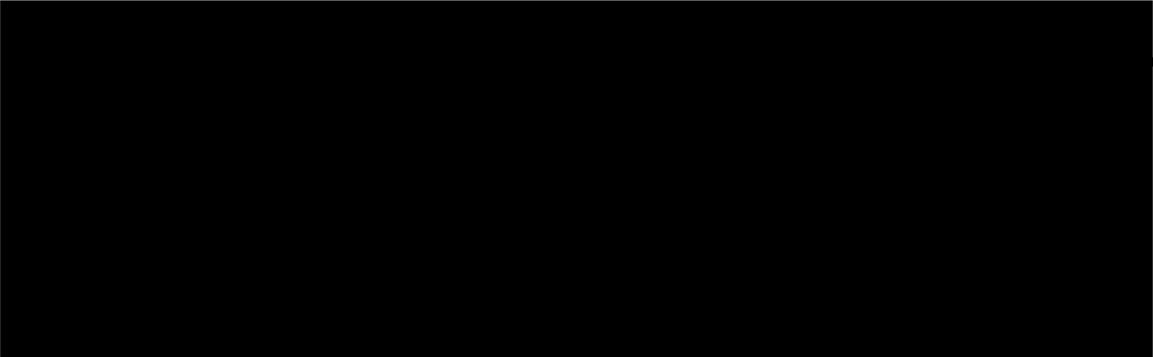
That the officers all get raises!

Captcha

x

Electronic Signature





From: webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov
Sent: Monday, June 20, 2022 3:02 PM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Subject: ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

I need more information.

First Name

[Redacted]

Last Name

Wang

Middle Name

Home Telephone

Cell or Work Telephone

[Redacted]

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

State

ZIP Code

Gender

Male

Race

Asian

Ethnicity

Non-Hispanic

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

Prefer not to answer

Do You Struggle with Homelessness?

Prefer not to answer

Were you homeless at the time of this incident?

Prefer not to answer

Date & Time of the Incident

Address or Location of the Incident

Police Employee #1 - Name

Dayton, Bell

Police Employee #1 - ID or Badge Number

7255

Police Employee #2 - Name

Lewis, Patrick

Police Employee #2 - ID or Badge Number

7165

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness

Statement

I sold my car (1999 Nissan Altima) in Nov. 2019 to a private party via a middle man who worked in a car dealership. The middle man promised me to handle all the paperwork and I did not take the plate off of the car. On March 19th this year, I got a parking citation in a mail for that sold Nissan Altima. Again on April 5th this year, a police officer called stating that Nissan Altima got involved in a car accident and the driver ran away. It turns out the car buyer did not register the car and transfer the title after the purchase, so that car was still under my name.

On May 14th, on my way back home after grocery shopping, I spotted the Nissan Altima right in front of me. I followed the car into a neighborhood near Singing Arrow Community Center. I happened to see two police cars nearby. I went to meet the officers and explained the situation to them. They were very friendly and nice. They let me go back to my car and then they went to take the plate back for me. I waited anxiously and decided to go check out after some minutes. But I couldn't find them and decided to go home first. When I got home, I saw the officers waiting there for me. It turned out they got the plate and went back to where I waited and did not find me while I went looking for them. And then they delivered the plate to my address in person. I was so impressed and thankful to them. But I forgot to ask their names. Thanks to the case number Officer Dayton gave me, I was able to get their names after I visited the Lomas substation. I wanted to give an abundance of gratitude to Officer Dayton and Officer Lewis again for their selfless service and help. Thank you!!!

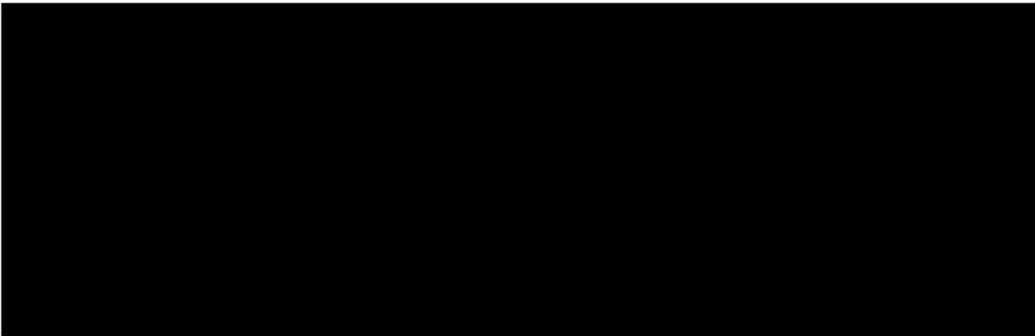
What Outcome are you Seeking?

Officers Dayton and Lewis get praised.

Captcha

x

Electronic Signature



From: [REDACTED]
Sent: Sunday, January 30, 2022 5:59 AM
To: Civilian Police Oversight Agency <cpoa@cabq.gov>
Subject: APD Burden

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

In 2010 I paroled to ABQ from USP Florence. APD has been integral in assisting me, My Nicaraguan wife and 10 year old son [REDACTED] a. As a former member of 21st Street East Los Angeles. I became a Vegas Chef. Wife got papers and Supervisor at Walmart. And my son a computer geek. Without assistance from APD Debbie. And numerous APD officers dealing with Maria's PTSD. We would have been homeless. Now I am A Father in a border city ABQ. As a former Fed offender, I know the Snake. Not by name, Cuz it is a snake. Was at a border in Texas recently. Bidens border policies, *s allowing not just the tail of the snake coming across, But the head of the snake will come to. The violent crimes, drugs and money will devastate, APD officers, Children and communities in our city. My time in Federal Prison. Gave me insight into many criminal groups, factions. As a parent, And thanks to APD a productive human being again. I see facts that regular citizens won't. APD has it's hands full. And pocket books empty. Kind of like End of Watch. Public Enemy video. Im not worried about APD killing me. Im worried about The Snake slithering across Southern Border. Just a heads up, I guess. And hope our politicians see Reality.