

**CITY OF ALBUQUERQUE**  
**REGULAR MEETING MINUTES**  
**ABQ CABLE INTERNET & PEG ADVISORY BOARD**

Date: Tuesday, June 26, 2024

Time: 5:35 p.m.

Location: WebEx Virtual

**BOARD MEMBERS PRESENT:**

Janie McGuigan

Willard Hunter

Sebastian Noel

John Osmon (Newest Board Member/Observer)

**CITY STAFF PRESENT:**

Joseph L. Lynch, PEG Access Coordinator, Department of Arts and Culture

Anthony Rodriguez, Business Technology Specialist, Department of Arts and Culture

Brent Chapman, City Attorney, City Legal Department

**CALL TO ORDER:**

The meeting was called to order at approximately 6:05 p.m. with 3 board members present. The new Board member, John Osmon was introduced and welcomed; and, each attending Board member introduced themselves, their background/experience and interest on serving the Board.

ITEM 1: Approved May 28, 2024 Meeting Minutes.

Members approved the Minutes 3-0.

**ITEM 2: UPDATES AND DISCUSSION**

- A) Update on Meeting Between City Legal & Board Chair, Janie McGuigan regarding Comcast Customer Complaints and reporting (disposition).
1. The conference call meeting did not happen.
  2. Jon Lehman, Comcast, Mountain West Region, Senior Director Government & Regulatory Affairs and Erin Muffoletto, Comcast, Mountain West Region, External Affairs Manager agreed to a virtual meeting on June 25<sup>th</sup> and NEITHER made the call.
  3. Joseph Lynch will schedule a meeting with City Legal and Janie McGuigan, Board Chair to discuss next steps.

4. Brent Chapman, City Attorney, City Legal Department mentioned that as per the Comcast Franchise agreement: failure to maintain records (e.g.customer complaints) is a breach of the franchise agreement.
  5. The question going forward is What remedies does the City and board have? Is there a possibility of liquidated damages?
- B) Update on Board collaboration with Broadband Office, Department of Innovation & Technology
1. Anthony Rodriguez, Business Technology Specialist, Department of Arts & Culture is discussing with Catherine Nicolaou, Broadband Manager to come up with a video script to educate the public about Fiber Optics (Broadband). The video should be general, more informative and not a call to action. It will be a short video that would serve as a Public Service Announcement to inform the citizens of Albuquerque about the features of Broadband.
  2. Willard Hunter thinks that Albuquerque is way behind many other Cities. He would like to get a better understanding of the contracted fiber optic service providers' plans for their buildout in Albuquerque. Per this discussion, Board members also agreed to develop a list of Fiber Optic questions for discussion by John Osmon and all members at next Board meeting.
- C) PEG Channel Contractor Monthly Reporting
1. Board Chair, Janie McGuigan and Anthony Rodriguez, Media Resource Specialist, Business Technology Specialist, Arts & Culture Department provided an overview for new Board Member, John Osmon of the PEG Channels (16, 26, 27 &96) and their contractual responsibilities.
  2. June was not a month for PEG Contractors to attend and take questions.
  3. There were no further concerns to be forwarded.
- D) Comcast Customer Complaints
1. There were only two complaints that were forwarded from City's website
  2. Vincent Gallego had a billing problem regarding to promotional pricing. It was resolved.
  3. Loring Lee regarding a Comcast installation. Received to update.
- E) Next Regular Meeting August 27, 2024. The July meeting is vacated.

/S/ _____	_____
Member, Janie McGuigan	Date
/S/ _____	_____
Member, Sebastian Noel	Date
/S/ _____	_____
Member, Willard Hunter	Date