

AGENDA
ALBUQUERQUE CABLE INTERNET & PEG ADVISORY
BOARD
REGULAR MEETING

Date: January 24, 2023
Time: 5:30 p.m.
Location: WebEx Electronic/Virtual

Committee Members:

Michael V. Marcotte, Board President
Sebastian Noel
Janie McGuigan
Mathias Gibbens
Willard Hunter

AGENDA ITEMS

ITEM 1: Review of the November 29, 2022 Regular Meeting Minutes

ITEM 2: Updates and Discussion:

- (a) City of Albuquerque Broadband Manager, Catherine Nicolou will be available for Q&A from the board.
- (b) Status of the letter Board Chair, Michael Marcotte sent to Comcast Representative Erin Muffetto. In regards to quarterly/monthly customer complaint reporting. It also made her aware of boards desire to invoke a section in the franchise agreement to conduct community satisfaction survey of cable customers.
- (c) Further discussion on crafting the next Albuquerque Cable/Internet Comcast Subscribers Market Research Survey.
- (d) Discuss monthly/quarterly reporting that the board has asked of Comcast regarding customer complaints.
- (e) Board member, Mathias Gibbens would like to bring attention to possible discrepancies in offered prices for services around Albuquerque.

ITEM 3: Public Comment:

- (a) Open to Public Comment and Miscellaneous Business.

ITEM 4: Agenda for Next Meeting in February 28, 2023

If you need a reader, amplifier, qualified sign language interpreter, or any other form of auxiliary aid or service to attend or participate in the hearing or meeting, please contact the City Attorney's Office (505-768-4500) at least two days prior to the meeting or as soon as possible. Public documents, including the agenda and minutes, can be provided in various accessible formats. Please contact the City Attorney's Office if a summary or other type of accessible format is needed.

**** Submit public comments electronically at:**
<https://www.cabq.gov/cable-franchise/cable-franchise-and-hearing-board>