



### INTRODUCTION TO VIP

#### Custom Notifications

VIP Peer Support Workers and APD officers identify and intervene with the individuals most likely to engage in gun violence. This intervention is called a *Custom Notification*. They often bring trusted community leaders with them who may connect with particular individuals.

#### Referrals

Candidates for the VIP Program are usually identified through law enforcement crime data. However, they can also be referred by hospitals or other means.

#### Engaging with Services

A key part of what makes the City's VIP Program successful is that VIP Peer Support Workers work with clients to identify and address their individual needs, then guide clients through risk-reduction resources. We measure success by how many of the individuals we provide Custom Notifications to engage with other services.

#### Enforcement

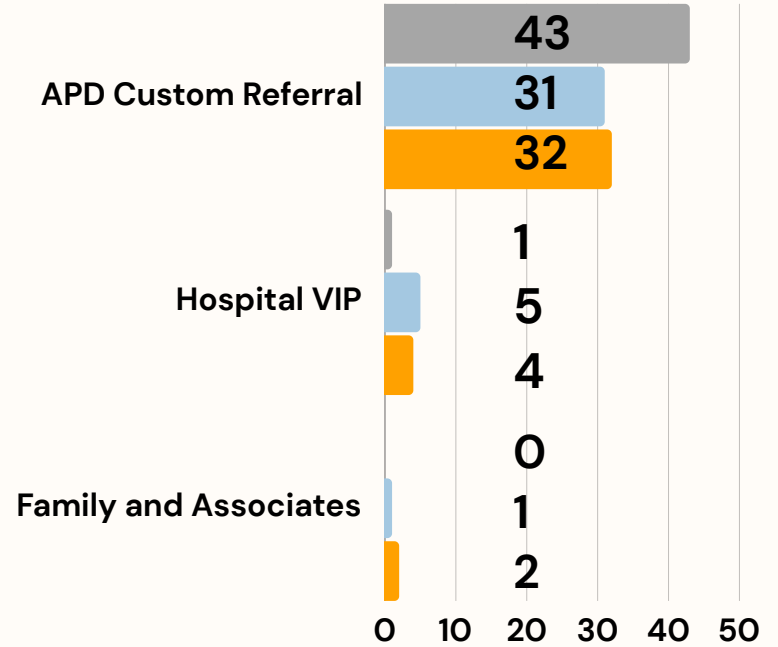
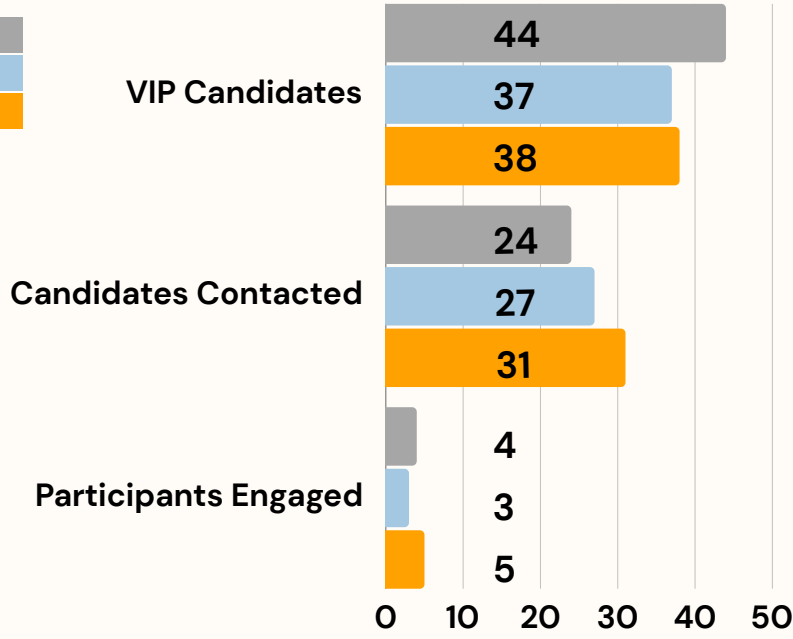
The goal of Custom Notifications and ongoing peer support is that people do not engage in further violence. However, when they do, the consequence is swift and targeted law enforcement action.





CUSTOM NOTIFICATIONS

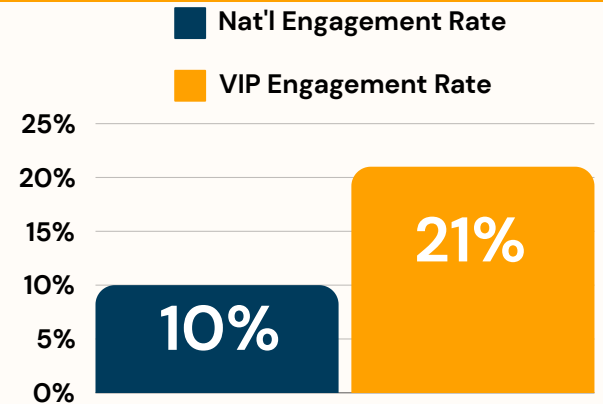
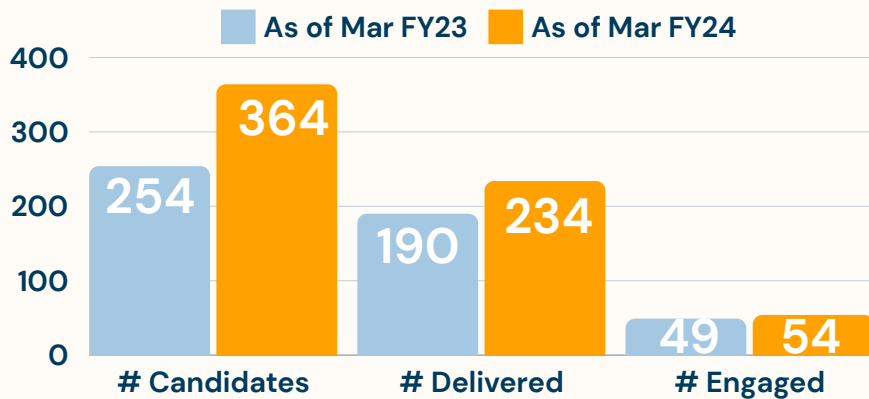
VIP REFERRAL SOURCES



FISCAL YEAR-TO-DATE TOTALS

VIP'S ACTIVE CASELOAD

MONTHLY VICTIM ENGAGEMENT RATE



# VIOLENCE INTERVENTION PROGRAM

MONTHLY INFORMATIONAL REPORT

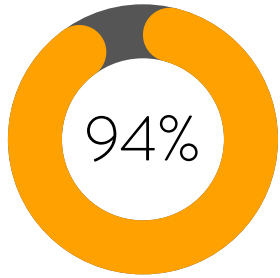
MARCH 2024



## VIP RUNNING SUCCESS RATE

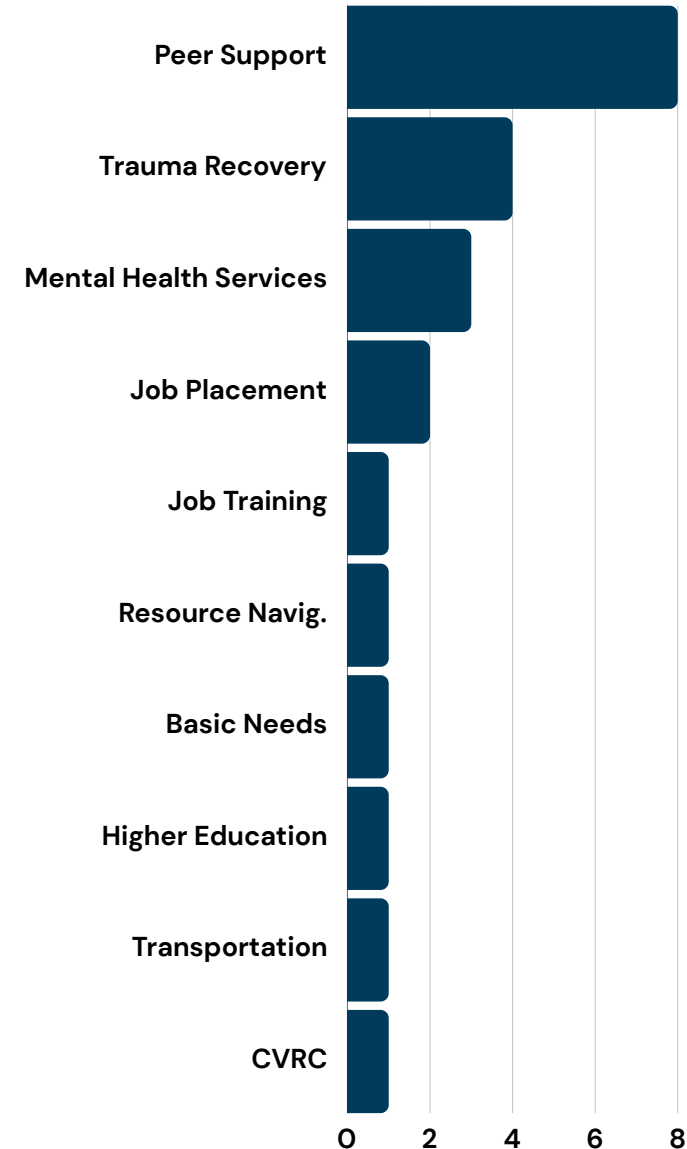
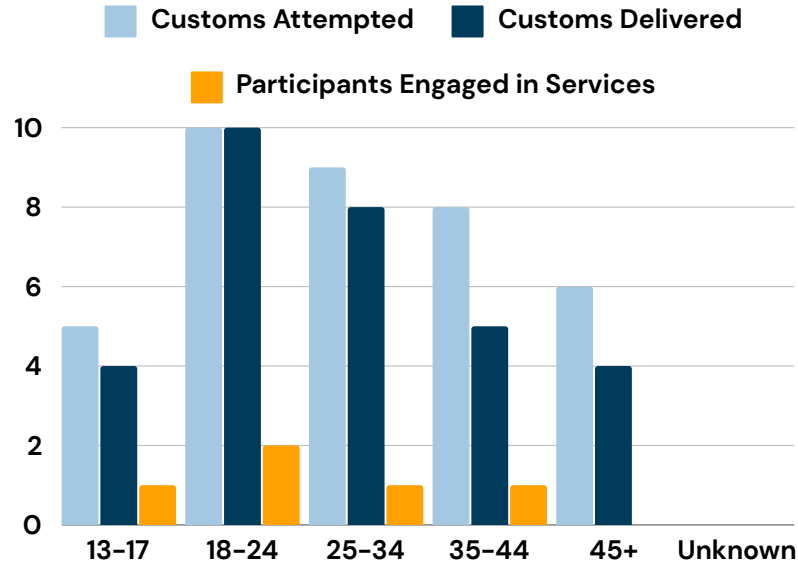
## SUMMARY BY AGE GROUP

## SERVICES REQUESTED AND REFERRED (ALL PROGRAMS - VIP, HVIP, TRC)



### SUCCESS RATE

94% of participants have not engaged in further violent crime in the past two years



## REFERRALS BY AREA COMMAND

JAN FEB MAR FYTD



Southeast	15	10	8	99
Northeast	7	3	3	41
Northwest	5	4	4	39
Foothills	5	5	3	28
Southwest	9	8	6	69
Valley	2	1	4	41
N/A	0	0	4	11

TOTAL REFERRALS IN MARCH

The Center for Healing and Trauma Recovery began taking clients in December 2023. The Center is designed to offer assertive outreach, advocacy, evidence-based mental health services, and comprehensive case management to individuals least likely to receive such vital support. The primary objective of the center is to provide a trauma-informed, healing system of care for victims of violence and trauma.



The Trauma Recovery Center will provide:

- Care Coordination
- Resource Connection
- Peer Support
- Workshops and Education
- Trauma-informed Therapy

REFERRED FROM:	JAN	FEB	MAR
ACS	1	3	
VIP	1	1	
CORA	1	1	2
COMM. MEMBER	1		
RIWP/UVNR	1		
OTHER	2	2	1
SELF-REFERRAL			2

FYTD IMPACT BY THE NUMBERS		INCIDENT TYPE		MAR	FYTD
<div style="display: flex; flex-direction: column; align-items: center;"> <div style="text-align: center;"> <p><b>546</b> adults assisted</p> </div> <div style="text-align: center;"> <p><b>184</b> children assisted</p> </div> <div style="text-align: center;"> <p><b>781</b> referrals made</p> </div> <div style="text-align: center;"> <p><b>379</b> outreach operations</p> </div> <div style="text-align: center;"> <p><b>8</b> community events</p> </div> </div>	Gun/Other Violence	26	308		
	DV/Sexual Assault	18	149		
	Homicide		28		
	Other Deaths	8	86		
	Suicide	1	37		
	Other	1	48		
		AREA COMMAND		MAR	FYTD
		Southeast	13	248	
		Southwest	14	95	
		Valley	7	89	
		Foothills	1	57	
		Northeast		74	
		Northwest	16	78	

## SIGNIFICANT RESPONSE ACTIVITIES

**Gun Violence Victim Support**

- CORA worked with family of a homicide where both victim and shooter were from same multigenerational household. At the time of the incident, the family did not have access phone service. CORA provided a loaner phone allowing them to contact family members and make funeral arrangements. This allowed family to expedite communication with the legal team of the sibling who was in custody with health conditions. He is now home and the family has been reunited with them for the time being. CORA is assisting family with CVRC application, connections to resources for mental health support and counseling for the brother, mother, and grandmother of the deceased. CORA is working with APS Handle with Care to assist with a third sibling who is a minor.
- CORA connected a shooting victim to Thunderbird transition home. CORA was also able to transport the individual to multiple doctor appointments and provide victim social security benefit information.
- CORA in collaboration with SBVIP made contact with a mother and sibling of a December 2023 homicide victim. CORA has been able to connect them to resources for counseling and will continue to follow up with them for additional needs. This progress was significant as CORA could not initially reach the family who was without crucial counseling resources for months.
- CORA came into contact with gunshot victim during a carjacking at the Center for Hope and Healing. While the victim is still recovering, we were able to provide information to counseling as well as begin the process for a CVRC application.
- CORA connected a shooting victim to Thunderbird transition home. CORA was also able to transport victim to multiple doctor appointments and provide social security benefit information.

## SIGNIFICANT RESPONSE ACTIVITIES

**Domestic Violence Support**

- BCSO victim liaison reached out to CORA for additional assistance with DV case. CORA was able to provide victim and two children a hotel room, temporary phone, hygiene, food, and p-watch assistance. Offender was stalking victim and had found them at hotel. CORA was able to print a Temporary Restraining Order (TRO) and provide it to APD. The offender was served on scene. CORA also connected victim to Enlace Comunitario for additional support and services. Victim has relocated out of state safely with relatives.
- CORA connected with a victim of DV who was in the process of relocating from Albuquerque to Texas as a result of an incident that occurred with her significant other who is currently in custody. There were issues with her housing situation, which CORA was able to assist in advocating on her behalf. CORA also provided resources and contact information for legal resources such as NM Legal Aid to help navigate upcoming court hearings.
- CORA received a referral from the UNM Trauma Unit for a DV victim. She suffered significant injuries from the domestic assault by her husband. The victim reported overhearing husband talking to his father about killing her and ran into the bathroom for protection. The husband broke down the door and violently assaulted her. While at a hotel, she was provided an ACS DV phone after her husband reached out. We completed an intake for Barrett House, Safe House and Haven House. Haven House acquired a bed for the victim, but she never arrived and later reported that she wanted shelter in Albuquerque, close to all of her appointments. The victim was referred to Steelbridge, Tenderlove, Enlace and Joy Junction; NM Legal Aid and TRC.

## SIGNIFICANT RESPONSE ACTIVITIES - CONT

**Other Violence Support**

- CORA has continued work with the wife of stabbing victim. She needs support paying rent and living assistance since the head of household passed away. This case has been a collaborative effort between CORA and VIP which are assisting her with connections to rental assistance resources as well as assisting her with a CVRC application.
- CORA collaborated with VIP Coordinator on a child suicide case that occurred in the kitchen of the family home. The family was referred to the Grief Center and St. Francis de Paul Church. ACS VIP and CORA worked with St. Francis church to acquire warm meals and multiple bags of food that did not requiring cooking and a Walmart gift card for the family.
- CORA completed an outreach event after an aggravated assault took place at Burgers & More Restaurant. A manager at this location, was spit on and pushed while pregnant. She was referred to CareNet for clothing and other free services. CORA completed an ACS intake for rental assistance, continuing education services to get her GED, and counseling.
- CORA completed an ACS intake with a human-trafficked victim who fled from Michigan to New Mexico. While in New Mexico, the victim raped and had her vehicle was stolen. ACS received a referral from Hopeworks. CORA completed referrals to the Barrett House, Safe House, Catholic Charities, Faithworks, the Housing Coalition and the Dream Center to solidify a hotel voucher or temporary housing. CORA collaborated with Hopeworks and Steelbridge for temporary housing after CORA acquired a hotel voucher from the Dream Center. CORA provided the victim access to new clothing and hygiene products from the Harbour with a referral. CORA scheduled an intake with the Dream Center "Spoken for, Eliza Jane House." The victim was transported to the Dream Center for an in-person interview where she was accepted into the human trafficking program for ongoing case management and shelter. A referral was sent to the City of Albuquerque Trauma Recovery Center for 16 sessions. She was also referred to Choice Recovery Path for mental and emotional health to do yoga and life skills groups.



## SIGNIFICANT RESPONSE ACTIVITIES - CONT

**Other Violence Support**

- CORA completed over 10 referrals for a mother, her two adult daughters, and two grandchildren who witnessed and were impacted by the loss of a family member to a drug overdose. Due to the mother sharing rent cost with the deceased, she was unable to pay for their housing and utilities. In collaboration with VIP, rapport was built with the family. The mother is low-income and was up until recently a home healthcare provider for a woman who had recently passed away. During the month of March, the mother was diagnosed with diabetes and was tasked with taking care of her grandchildren while her daughter worked. CORA referred the victim to the John Marshall Center, but an initial food box was provided by CORA. The mother was referred to New Mexico Immigration Law Center and an intake call for services was completed to renew her U-Visa to apply for ongoing employment outside of healthcare. CORA worked with HRC Investments closely – and helped address her February rent. CORA worked with the mother to complete the application and a notarized letter for employment documentation that resulted in her rent and 6 months of lapsed PNM bills being paid through the State. She was referred to Encuentro, where she will speak with Home Aide Certification for higher paid wages. CORA also referred the mother and family members to Centro Savila, TRC and the Grief Center for counseling, groups and ongoing resources.