

ALBUQUERQUE COMMUNITY SAFETY



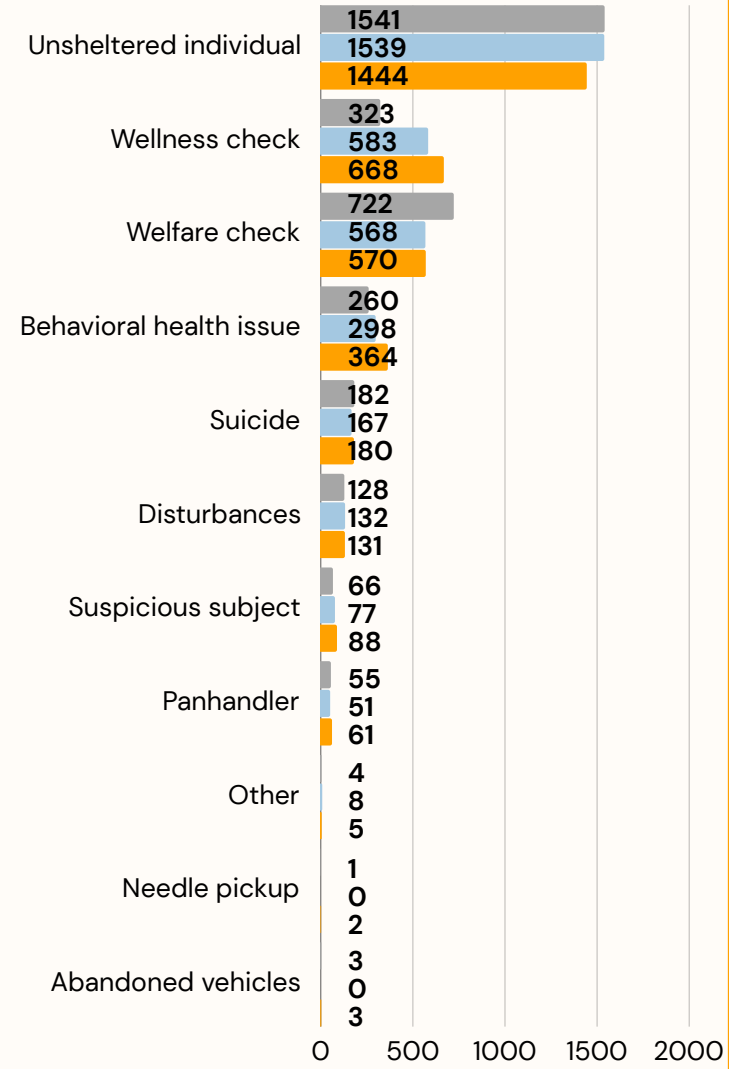
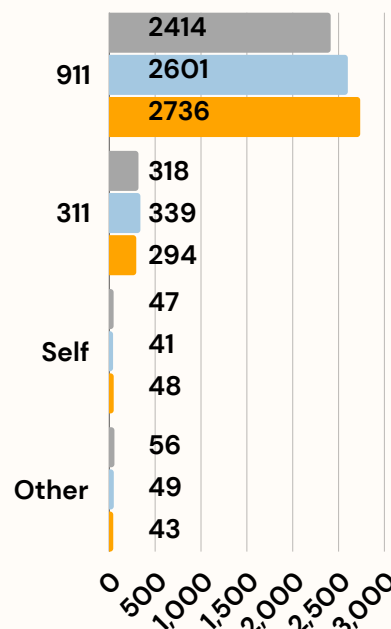
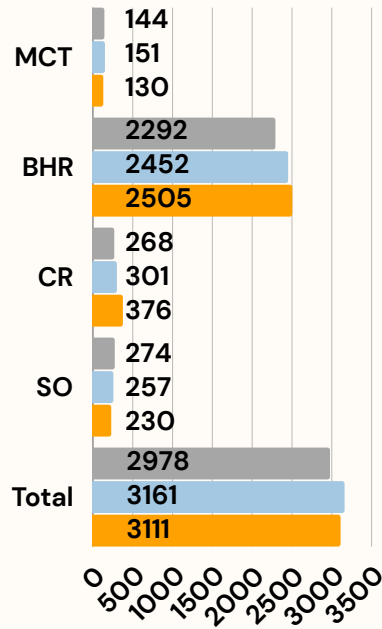
MONTHLY INFORMATIONAL REPORT

APRIL 2024

CFS BY PROGRAM

CFS BY REFERRAL SOURCE*

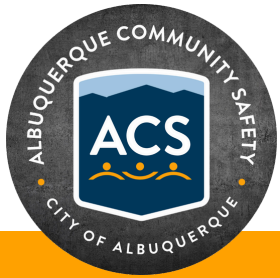
CFS BY CALL TYPE*



FISCAL YEAR TO DATE CALLS FOR SERVICE

Mobile Crisis Team	1,547
Behavioral Health Responders	22,159
Community Responders	5,330
Street Outreach Responders	2,276
TOTAL CFS	31,312

*Does not include MCT data, which is currently tracked by APD

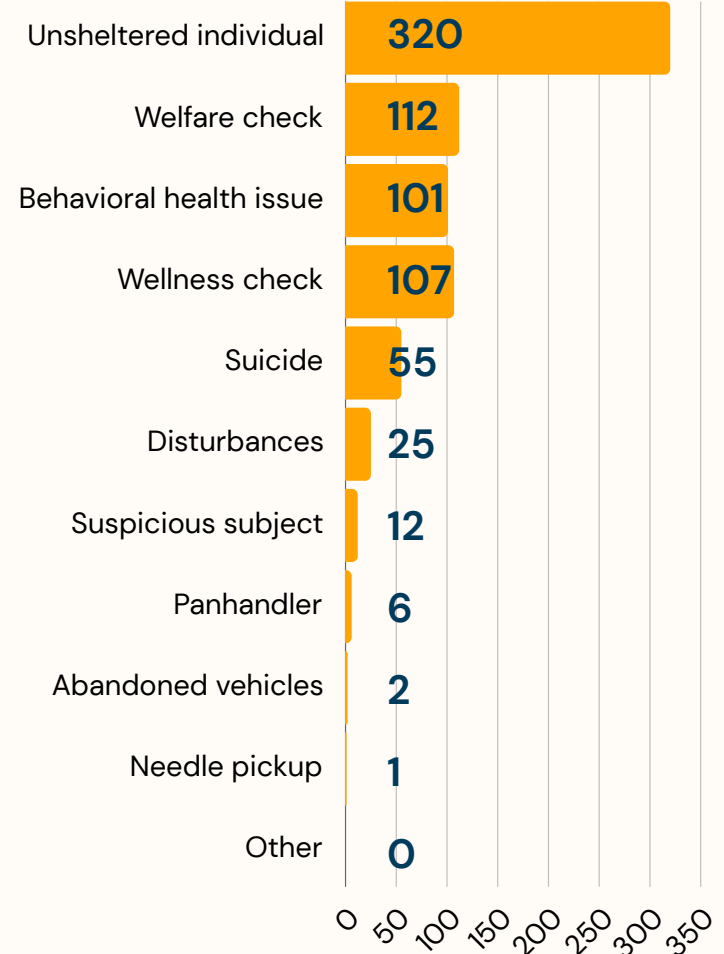


GRAVEYARD SHIFT REPORT | APRIL

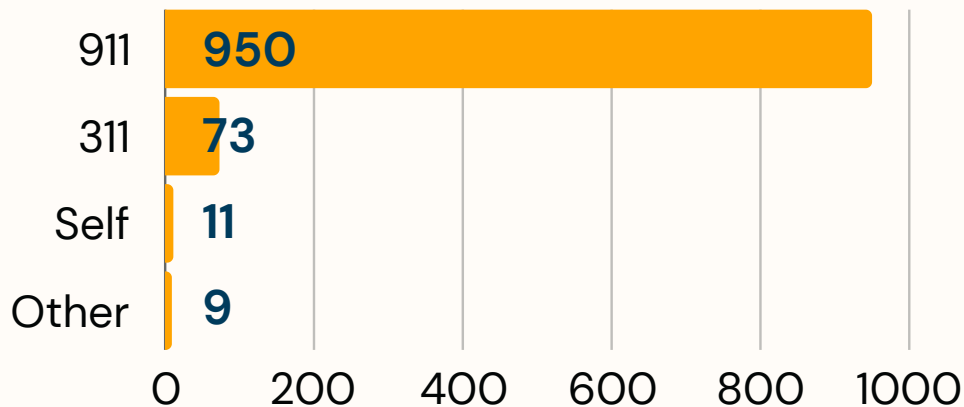
ACS now operates 24/7.
A graveyard response is
between 8pm and 7am.



CFS BY CALL TYPE



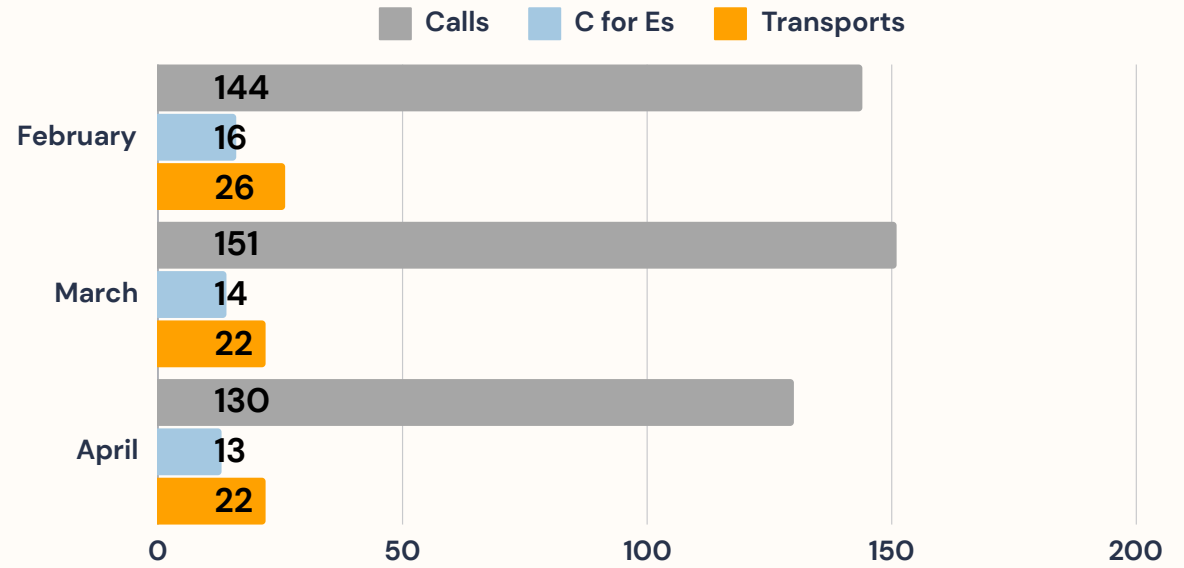
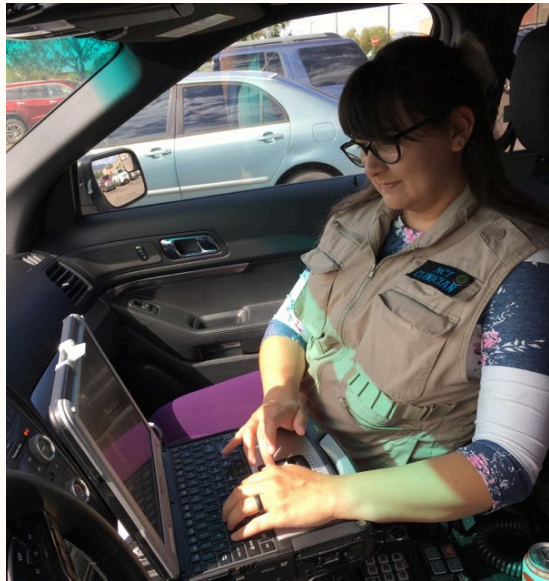
REFERRAL SOURCE



BHR RESPONSE TIMES	FEB	MAR	APR	FYTD
Entry to Dispatch (in the queue)	1:58:33	1:19:29	2:18:57	1:01:42
Dispatch to On-scene (travel time)	0:18:35	0:17:39	0:18:18	0:14:47
On-scene to Clear (time on the call)	0:28:05	0:20:59	0:24:38	0:33:24
Create to Clear (total time to address call)	2:40:55	1:59:54	2:59:56	1:43:23

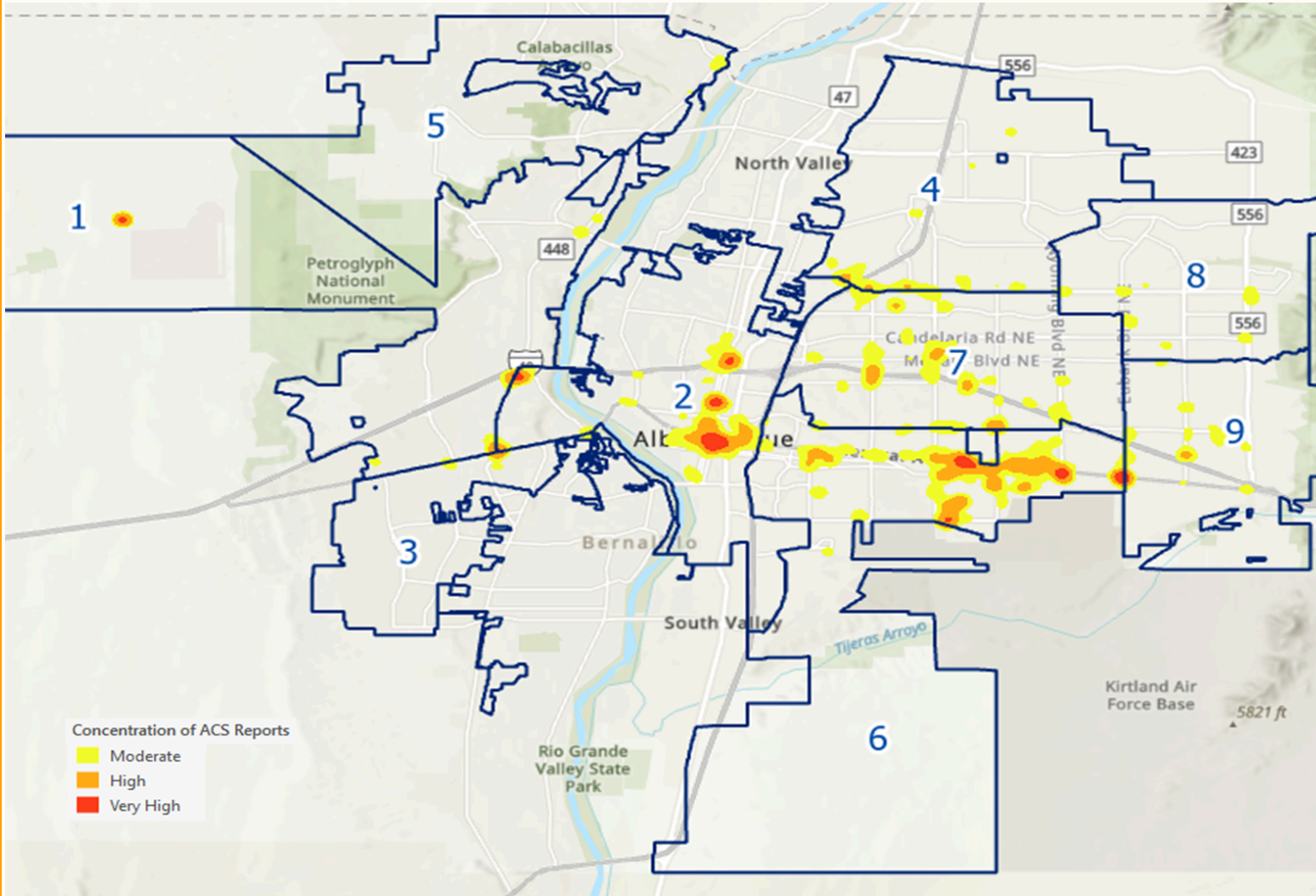


MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS





ACS CALLS FOR SERVICE BY COUNCIL DISTRICT | MARCH



Council District	CFS
6 - Rogers	814
2 - Baca	675
7 - Fiebelkorn	575
4 - Bassan	274
9 - Grout	241
1 - Sanchez	177
8 - Champine	153
3 - Peña	104
5 - Lewis	101