

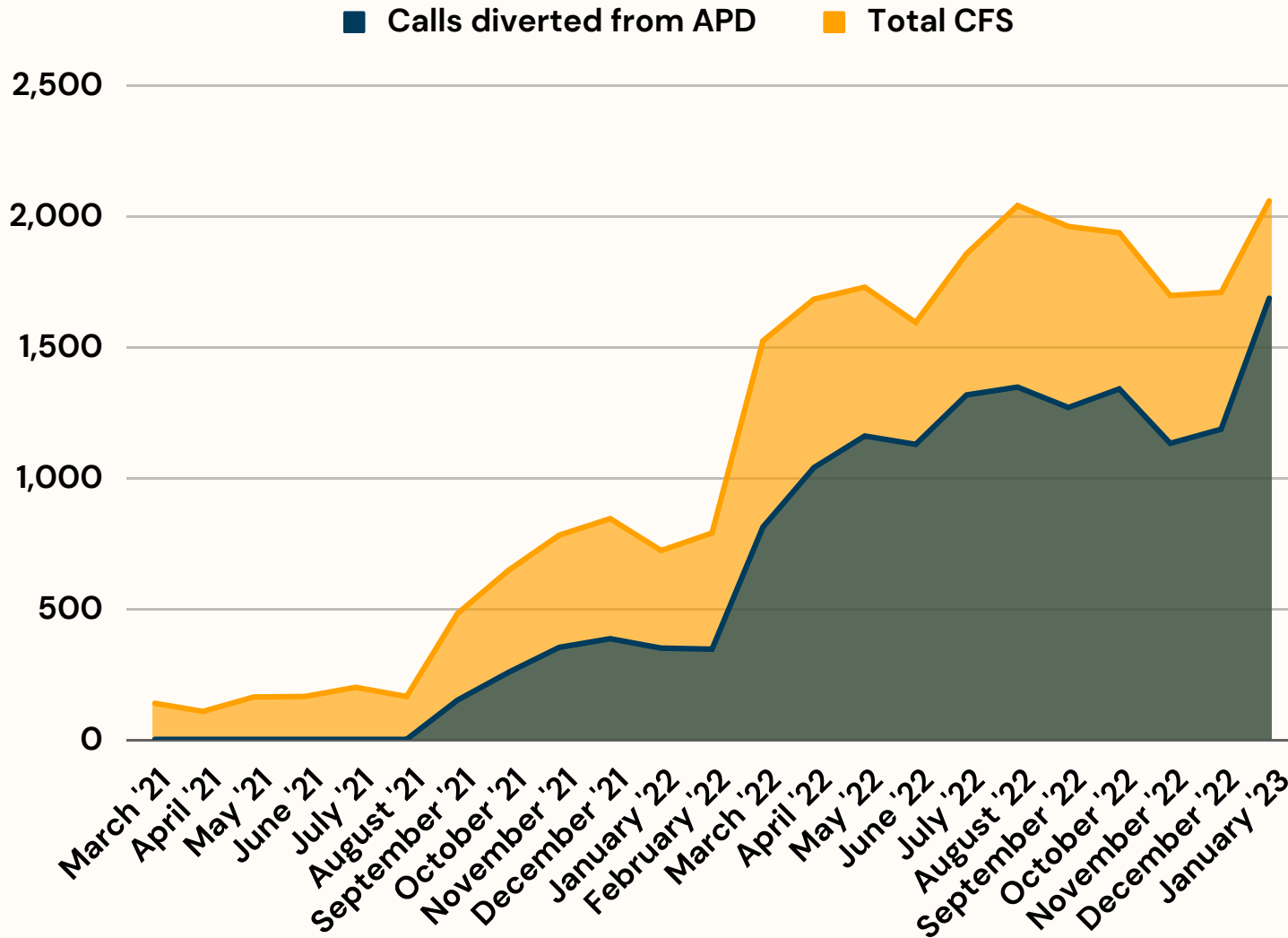
ALBUQUERQUE COMMUNITY SAFETY

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MONTHLY INFORMATIONAL REPORT

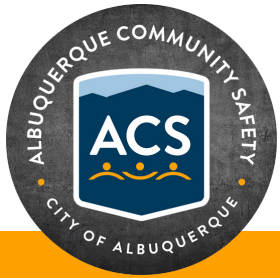
JANUARY 2023

TOTAL ACS IMPACT SINCE INCEPTION



24,988
CUMULATIVE
CALLS FOR SERVICE

15,255
CUMULATIVE
CALLS DIVERTED
FROM APD



ALBUQUERQUE COMMUNITY SAFETY

ONE ALBUQUERQUE

MONTHLY INFORMATIONAL REPORT

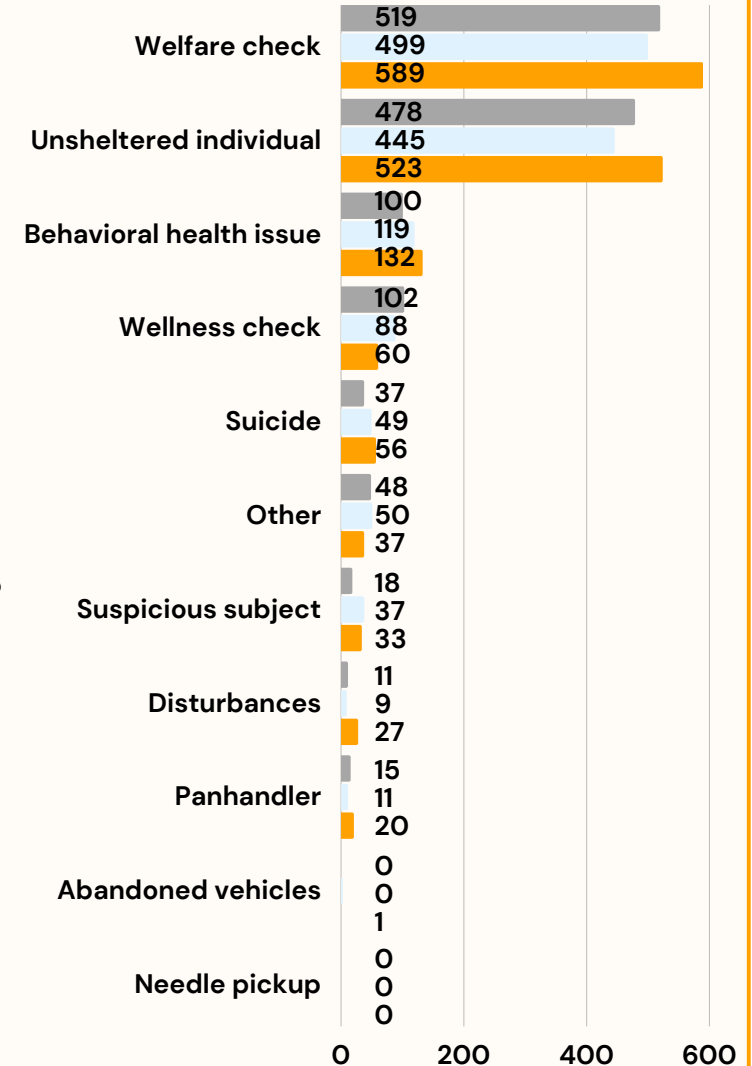
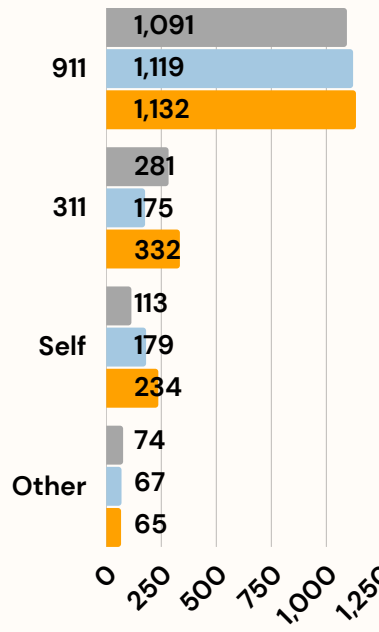
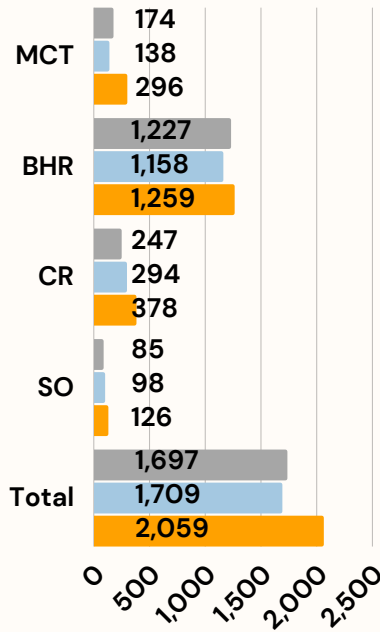
JANUARY 2023

CFS BY PROGRAM

CFS BY REFERRAL SOURCE*

CFS BY CALL TYPE*

NOVEMBER
DECEMBER
JANUARY



FISCAL YEAR TO DATE CALLS FOR SERVICE

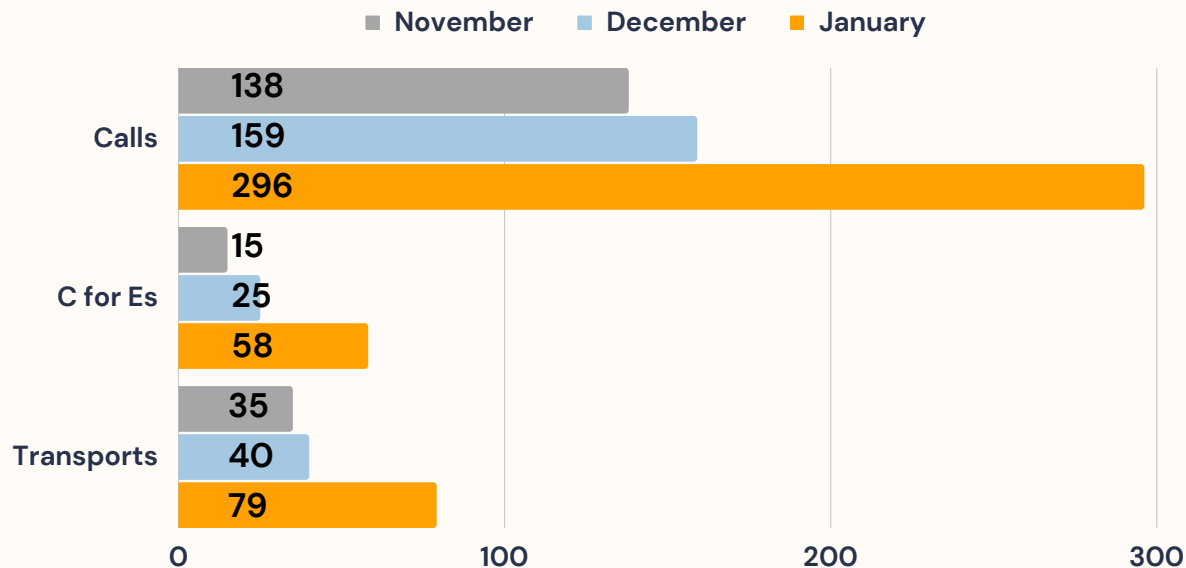
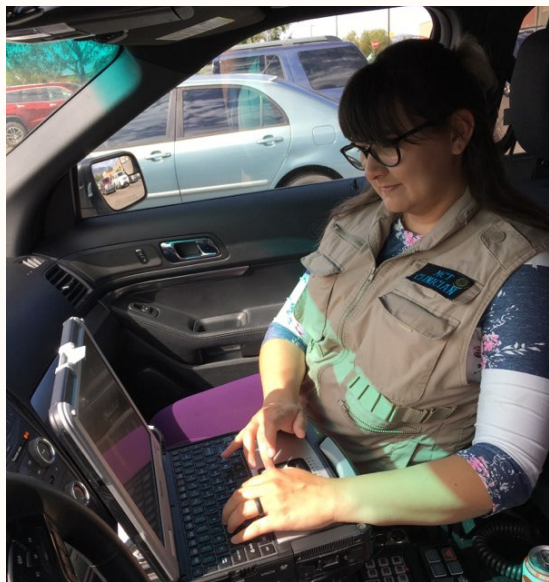
Mobile Crisis Team	1,228
Behavioral Health Responders	9,208
Community Responders	2,159
Street Outreach Responders	659
TOTAL CFS	13,254

*Does not include MCT data, which is currently tracked by APD

BHR RESPONSE TIMES	NOV	DEC	JAN	YTD
Entry to Dispatch (in the queue)	0:38:29	0:36:10	0:29:55	0:41:28
Dispatch to On-scene (travel time)	0:13:40	0:14:38	0:13:31	0:14:13
On-scene to Clear (time on the call)	0:26:10	0:25:36	0:25:59	0:26:46
Create to Clear (total time to address call)	1:18:45	1:18:08	1:11:17	1:23:50



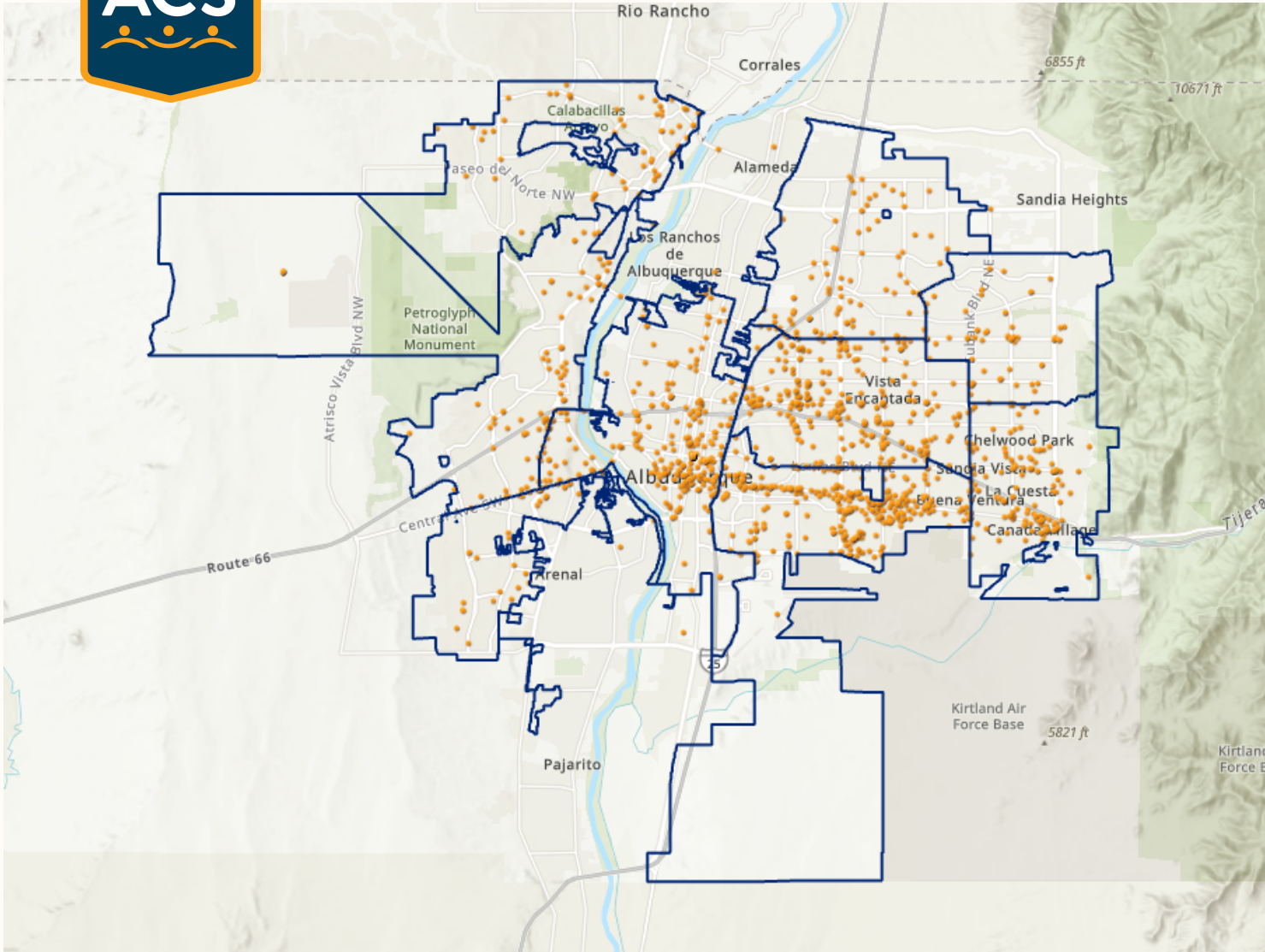
MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS*



*Currently, one of the four MCT clinicians is out of the field on extended leave



ACS CALLS FOR SERVICE BY COUNCIL DISTRICT | JAN



Council District	Calls for Service
2 - Benton	469
6 - Davis	415
7 - Fiebelkorn	366
9 - Grout	157
1 - Sanchez	96
4 - Bassan	92
8 - Jones	67
5 - Lewis	59
3 - Peña	40

INCIDENT TYPE	JAN	YTD
Gun/Other Violence	56	264
Homicide	7	44
Other	9	41
DV/Sexual Assault	5	28
Suicide	5	27
Other Deaths	6	35

AREA COMMAND	JAN	YTD
Northeast	8	93
Southwest	23	97
Valley	13	75
Northwest	7	33
Southeast	25	76
Foothills	12	54

YTD IMPACT BY THE NUMBERS



SIGNIFICANT RESPONSE ACTIVITIES:

- CORA Responders connected an Abduction and domestic violence client to case management through First Nations. Responders also connected the client to temporary housing, legal and counseling services.
- CORA responded after shots were fired through a teenager's bedroom. Responders helped connect the family to counseling, sent a VIP referral and is helping the family move.
- CORA assisted a mother and her children who became unsheltered following the loss of her husband. Responders put in a referral to a hotel where they are now staying. They will receive case management and eventually, housing stability. Responders also helped the family move their belongings into storage.
- On January 1st, CORA helped family and friends of the victim of a New Year's day homicide in Downtown Albuquerque. They connected five people to services, including the victim's brother. Responders also offered support to staff members of the business where the homicide happened.
- CORA Conducted outreach in Southeast Albuquerque with Opioid Specialist.

PROACTIVE AND ONGOING COMMUNITY ENGAGEMENT ACTIVITIES

- CORA is a proud member of the Gun Violence Prevention and Intervention Task Force and serves on two of its subcommittees.

ACS WIN BOARD

Behavioral Health Responders (BHRs)

Suicidal ideation: A recent call highlights the effectiveness and success of our Mobile Crisis Team Clinicians.

MCT is paired with Albuquerque Police officers for higher acuity behavioral health calls.

This month, a clinician was called to a home because a teen was threatening to complete suicide while brandishing a gun.

The clinician spent 30 minutes establishing a relationship, while police stood by.

The Clinician was able to convince the teen to give up the firearm. The teen was transported to a behavioral health hospital. Because of the services our Clinicians provide, the situation was successfully de-escalated and the teenager was able to get help and treatment.

Welfare check: The goal of an ACS Responder is to connect consumers to the help and resources they need.

Recently a Responder team was doing a proactive search for unsheltered individuals, when they came across a man who has been unsheltered for seven years. He said he wasn't familiar with any resources our city has to offer. He expressed a need for identification and documentation services.

The Responder team transported him to the Rock at Noonday, where the call was wrapped up with a warm handoff.

Behavioral Health Call: Behavioral Health Responders were called by an APD officer because a patient left UNM Hospital's Psychiatric Center and was in need of immediate assistance. Responders spoke with the consumer, gathering information about the woman's background, talking with her, and offering services. The woman agreed to go to Kaseman hospital. Responders transported her to the hospital, escorted her inside, and encouraged the woman to show the nurse paperwork that had important information, including her medication.