

# ALBUQUERQUE COMMUNITY SAFETY



## MONTHLY INFORMATIONAL REPORT

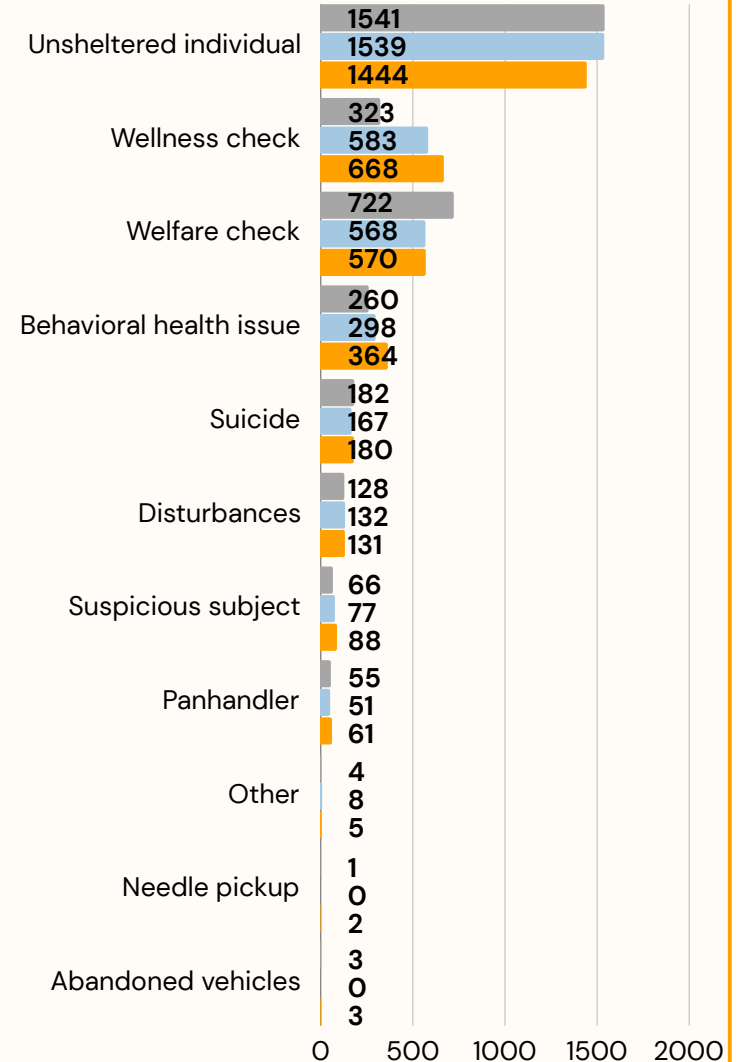
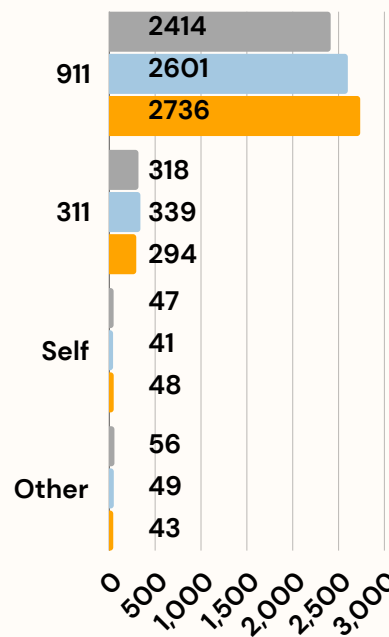
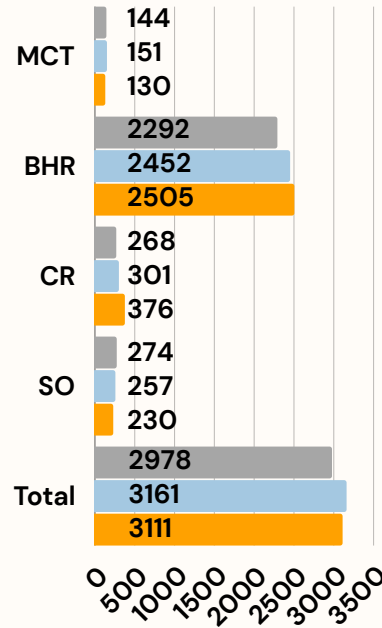
APRIL 2024

### CFS BY PROGRAM

### CFS BY REFERRAL SOURCE\*

### CFS BY CALL TYPE\*

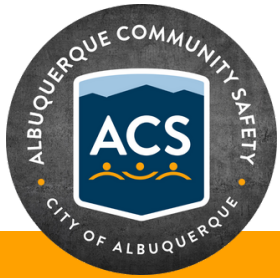
FEBRUARY  
MARCH  
APRIL



### FISCAL YEAR TO DATE CALLS FOR SERVICE

|                              |               |
|------------------------------|---------------|
| Mobile Crisis Team           | 1,547         |
| Behavioral Health Responders | 22,159        |
| Community Responders         | 5,330         |
| Street Outreach Responders   | 2,276         |
| <b>TOTAL CFS</b>             | <b>31,312</b> |

\*Does not include MCT data, which is currently tracked by APD

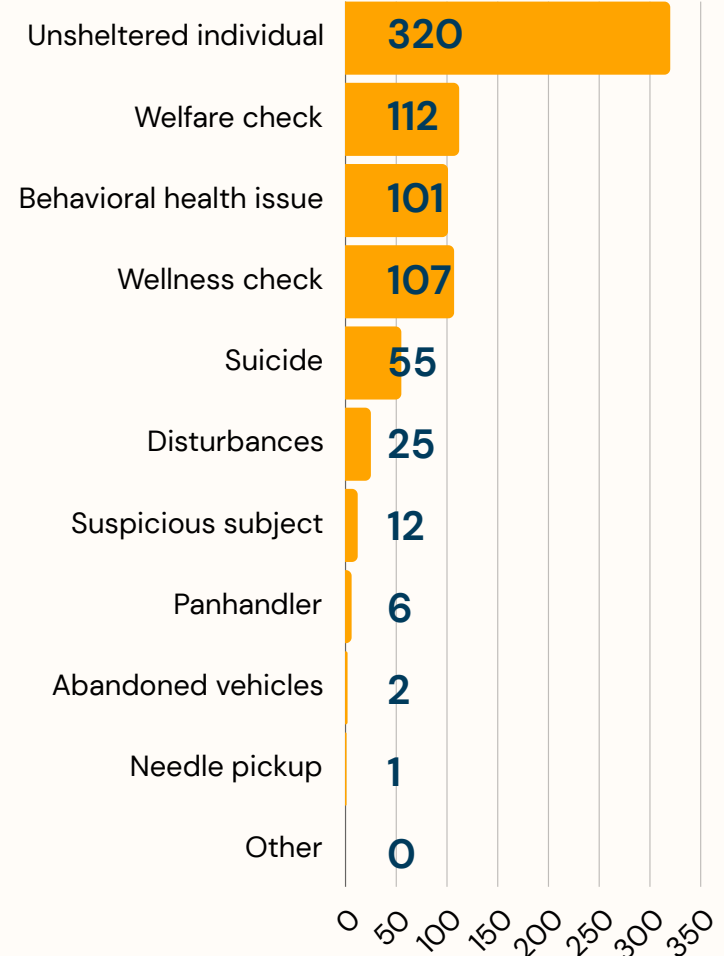


### GRAVEYARD SHIFT REPORT | APRIL

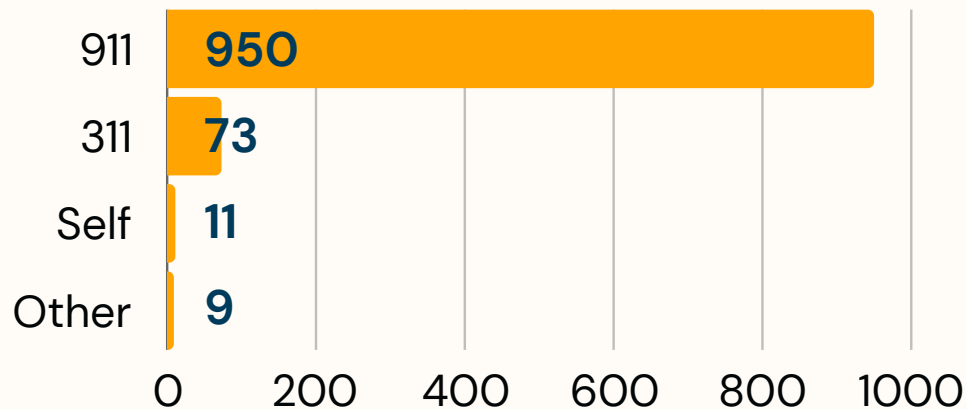
ACS now operates 24/7.  
A graveyard response is  
between 8pm and 7am.



### CFS BY CALL TYPE



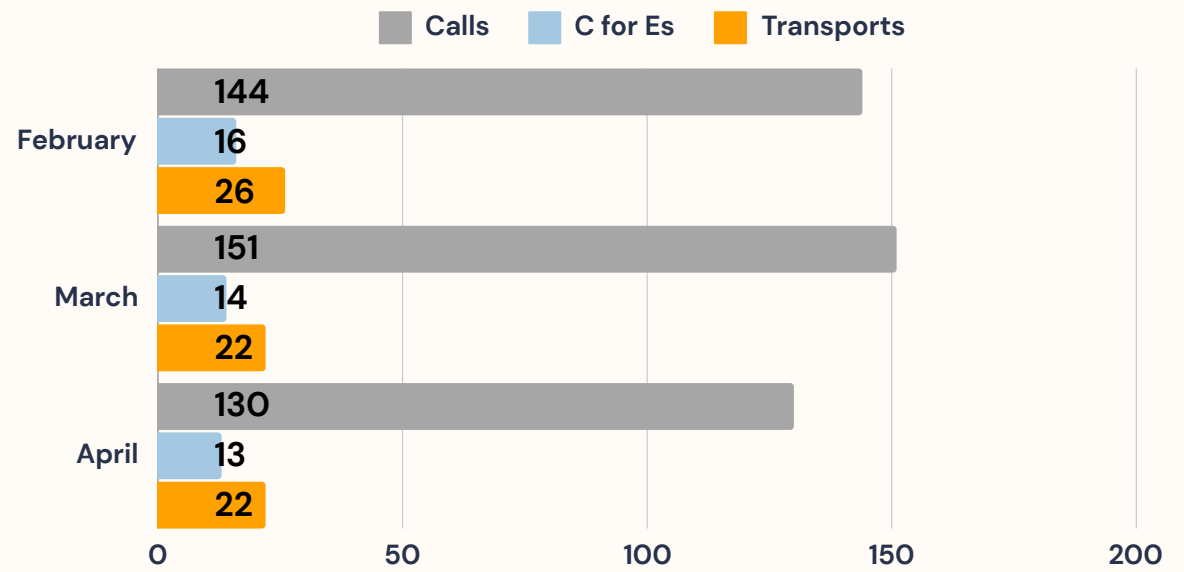
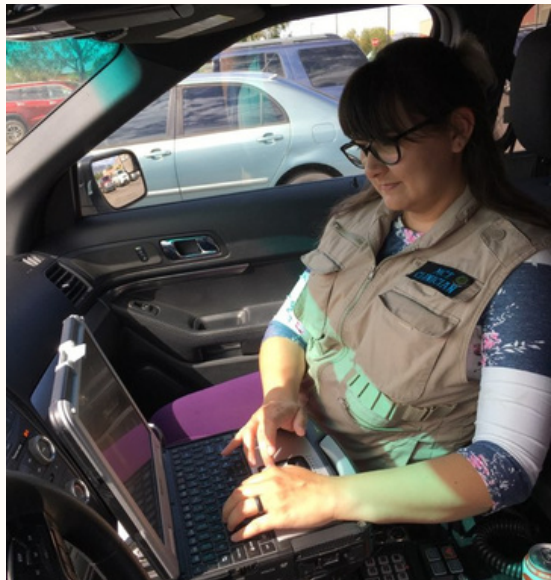
### REFERRAL SOURCE



| BHR RESPONSE TIMES                           | FEB     | MAR     | APR     | FYTD    |
|--|---------|---------|---------|---------|
| Entry to Dispatch (in the queue)             | 1:58:33 | 1:19:29 | 2:18:57 | 1:01:42 |
| Dispatch to On-scene (travel time)           | 0:18:35 | 0:17:39 | 0:18:18 | 0:14:47 |
| On-scene to Clear (time on the call)         | 0:28:05 | 0:20:59 | 0:24:38 | 0:33:24 |
| Create to Clear (total time to address call) | 2:40:55 | 1:59:54 | 2:59:56 | 1:43:23 |

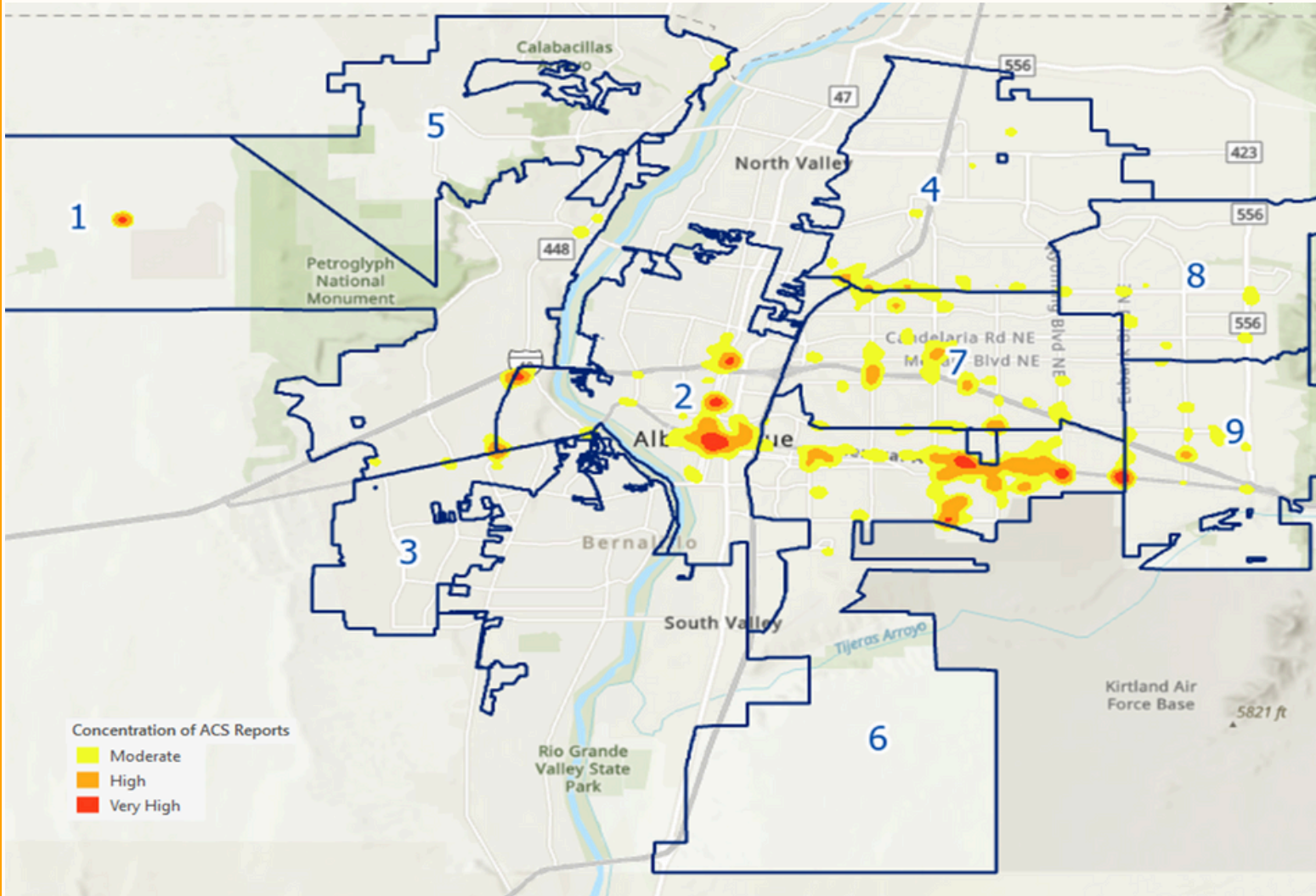


MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS





**ACS CALLS FOR SERVICE BY COUNCIL DISTRICT | APRIL**



| Council District | CFS |
|------------------|-----|
| 6 - Rogers       | 814 |
| 2 - Baca         | 675 |
| 7 - Fiebelkorn   | 575 |
| 4 - Bassan       | 274 |
| 9 - Grout        | 241 |
| 1 - Sanchez      | 177 |
| 8 - Champine     | 153 |
| 3 - Peña         | 104 |
| 5 - Lewis        | 101 |